# QUANTITATIVE ANALYSIS UNIT

## HOUSEHOLD BANKRUPTCY DECISION: THE ROLE OF SOCIAL STIGMA VS. INFORMATION SHARING



Working Paper No. QAU08-6

Ethan Cohen-Cole Federal Reserve Bank of Boston

Burcu Duygan-Bump Federal Reserve Bank of Boston

This paper can be downloaded without charge from: The Quantitative Analysis Unit of the Federal Reserve Bank of Boston http://www.bos.frb.org/bankinfo/qau/index.htm

The Social Science Research Network Electronic Paper Collection: http://ssrn.com/abstract=1263326



### Household Bankruptcy Decision: the role of social stigma vs. information sharing\*

Ethan Cohen-Cole Federal Reserve Bank of Boston Burcu Duygan-Bump Federal Reserve Bank of Boston

12 November 2008

#### Abstract

Using a large sample of individual credit information provided by a US credit bureau, this paper investigates the empirical relevance of stigma and information sharing on household bankruptcy and its trend. Many observers of bankruptcy patterns have conjectured that there exists an increased willingness to default that reflects a diminution of social stigma. In this paper, we use a new methodology to disentangle stigma and social learning—two acknowledgedly important social factors affecting default. Although our results indicate a large and important role for stigma, changes in information costs seem to be the more relevant factor in explaining the observed bankruptcy trends. Furthermore, we show that this aggregate trend disguises enormous heterogeneity. While social factors appear quite important among the very poor and less educated, stigma seems to have increased and information costs to have decreased among these very groups. On the contrary, we show that it is primarily among the relatively rich and well educated that stigma has declined. These compositional findings further suggest that the overall increase in the bankruptcy rates cannot be explained by a decrease in social stigma. We argue that the secular increase in bankruptcy is more likely attributable to decreased information costs rather than to changes in social stigma.

**JEL Classification Codes:** D14, I30, K45, Z13. **Keywords:** personal bankruptcy, social interactions, social stigma, information

<sup>\*</sup>Federal Reserve Bank of Boston, 600 Atlantic Avenue Boston, MA 02210. Email: Ethan.Cohen-Cole@bos.frb.org, Burcu.Duygan-Bump@bos.frb.org. We are grateful to Nicholas Kraninger, Jonathan Larson and Jonathan Morse for excellent research assistance. We are also grateful for helpful comments and suggestions from Mary Burke, Chris Carroll, Hans Degryse, Steven Durlauf, Lutz Hendricks, Erik Hurst, Andreas Lehnert, Anna Paulson, Jose-Victor Rios-Rull, Nick Souleles, Mel Stephens, Jeremy Tobacman, Michelle White, as well as seminar participants at the economics departments of the University of California at Davis, University of Cambridge, University of Bonn, University of Humboldt, Tilburg University, University of Washington -Seattle, the Evans School of Public Policy, the Federal Reserve Banks of Boston and San Francisco and the NBER Summer Institute. The views expressed in this paper are those of the authors and do not necessarily reflect those of the Federal Reserve Bank of Boston or the Federal Reserve System.

#### **1** Introduction

Accompanying a secular increase in the bankruptcy rate (see Figure 1), the past decade has seen a resurgence of research on the determinants of personal bankruptcy. Spurred by the policy debate and talks of bankruptcy reform, researchers have attempted to disentangle the roles of strategic behavior and economic shocks. Commonly discussed explanations for rising bankruptcies have centered around: i) adverse events, such as unemployment, health shocks, and divorce and ii) changes in the credit market environment, such as decreased transaction costs, expansion of credit to riskier households, and decreased costs of filing for bankruptcy, which includes information costs as well as social stigma associated with bankruptcy. The present paper focuses on this last explanation—the social phenomena—which is inextricably linked with bankruptcy even if it is much harder to measure empirically than some of the other factors. We believe that the recent turmoil in the household credit market (especially among the US sub-prime borrowers) further underscores the need to better understand the micro-dynamics of household bankruptcy decisions. For example, one might imagine that decreases in social stigma from bankruptcy could, even under constant economic conditions, lead to increases in bankruptcies and, as a consequence, higher borrowing costs as banks pass on the losses from these individuals to the rest of its borrowers. Accordingly, the policy response to increasing bankruptcies would be quite different if this increase is driven by a decrease in stigma as opposed to an increase in risk or information.

The primary motivation for focusing on social factors, especially stigma, in explaining personal bankruptcy follows naturally from the public debate and the current literature in economics and sociology. From congressional hearings to newspaper stories, it is not hard to find anecdotes about social stigma associated with bankruptcy. A recent Wall Street Journal article, "Now, Even Borrowers With Good Credit Pose Risks" by George Anders, quotes Bank of America CEO Kenneth Lewis, "There's been a change in social attitudes toward default."<sup>1</sup> Similarly, though on a seemingly contradictory note, sociologists continue to provide evidence that the stigma associated with filing is alive and well, as they quote survey respondents, such as this one: "I thought of [bankruptcy] as a mark against my name... It was too embarrassing... I feel like I failed. You know, to go bankrupt, that's a sign of failure."<sup>2</sup> Moreover, we observe that there is a high degree of clustering in bankruptcy decisions, even in relatively affluent areas (Figure 2), which suggests that social factors might be just as important as the usual socioeconomic criteria.

In the economics literature, which we review in detail below, stigma has also been at the heart of a lively debate both among those who use quantitative macroeconomic models and those few who have done empirical analyses. For example, Gross and Souleles (2002) conclude that bankruptcy has become more common over their sample period, and attribute this to declining social stigma felt by defaulters. Similarly, Fay et al. (2002) conclude that the key explanatory variables for explaining household default are financial benefits from filing for bankruptcy as well as "local trends" in bankruptcy filings. Both studies show that the individual probability of bankruptcy cannot be fully explained by individual covariates intended to proxy for idiosyncratic shocks or community level covariates used as systematic shocks. Instead, they show that a significant portion of the residual variation can be absorbed using the average bankruptcy rate of their state, an acknowledgedly inaccurate proxy for the social effect. Still, even at this diffuse level, both find an economically and statistically significant role for social context.

Given these results, many have come to believe that the bankruptcy decision depends both on idiosyncratic economic shocks and on social context. Broadly, the idea is that interacting with others who have gone bankrupt or are in the process may increase the likelihood of an individual going bankrupt himself. One reason why such an effect may exist is that being surrounded by many people who have gone through bankruptcy decreases the associated embarrassment: the perception that "everybody does it" reduces the

<sup>&</sup>lt;sup>1</sup>Wall Street Journal, December 19, 2007, page A2.

<sup>&</sup>lt;sup>2</sup>Thorne and Anderson (2006).

psychological pressure to fully pay incurred debts regardless of the circumstances. Essentially, this weakens the social norm associated with taking responsibility for one's debts. This is generally known as the stigma channel, a phenomenon that has been recognized in other contexts, such as welfare participation (Moffitt, 1983, Bertrand et al., 2000, Cohen-Cole and Zanella, 2008b).

However, it is also possible that the same causal relation between group and individual outcome is caused by information sharing. People may share information on eligibility, application procedures, bureaucratic details, etc. with acquaintances, colleagues, friends, or relatives. We refer to this as the information or social learning channel interchangeably.

Using data from Transunion, one of the largest credit bureaus in the US, collected at four points in time between 2003 and 2007, we adopt a recently developed method (Cohen-Cole and Zanella, 2008a,b) to separate the roles of social stigma and information sharing on the individual bankruptcy decision. As we already mentioned, this distinction is especially important for policy purposes, as the strength of the two effects imply different policy responses. The methodology we use to disentangle these two channels is based on psychological evidence that different types of social interactions are related with particular associations that a person might have. For instance, one might imagine that an individual shares information with his/her neighbors, but suffers social stigma from colleagues as well as neighbors and family. For example, in the welfare context, Luttmer (2001) and Alesina and Glaeser (2004) find that preferences for redistribution are impacted by the number of welfare recipients in one's community.

Psychologists have highlighted the distinction between various types of social effects for years and have long studied two particular types of social influence, *normative* and *informational*. The former describes conforming to norms based on doing what others expect, and the latter relates to the use and exchange of accurate information. We argue that normative social influence is a broad proxy for the phenomenon that economists label social stigma. This stigma derives from opinions and perceptions of individuals in a given society about certain behaviors and are determined by current interactions as well as anticipation of future interactions with neighbors or strangers. Conversely, we use informational social influence to describe the local exchange of information. Accordingly, we make assumptions on the source of each social effect. In particular, we assume that information is a 'local' phenomenon, while stigma is defined more broadly and is derived from multiple sources. By exploiting this assumption, we are able to identify the relative roles of different social factors. From a technical perspective, however, we simply estimate social effects at two levels. One of these is a specific 'local' effect and the other is a broader 'aggregate' effect. Based on the social psychology literature, we then 'label' these different social effects as learning and stigma. We discuss the details of our methodology and the references that motivate this labeling below.

We start our analysis by estimating the total effect of social factors on individual bankruptcy decisions. We then move to disentangle the stigma component from informational (social learning) factors. Our results show that social factors matter more than other controls including the conventional risk factors, as have also been argued in Gross and Souleles(2002): the magnitude of the estimated social effects ranges between 3% and 11% relative to the baseline filing rate, while the effect of the risk controls is much less than 0.1%. These results also show that on average societal stigma dominates the role of information, especially after 2005.

As for the trends, we find that both information costs and stigma have indeed decreased between 2003 and 2007: in 2006 and 2007, the magnitudes of both the stigma and the information effects were as much as three times larger than those estimated using the 2003 and 2004 samples. In other words, in the last few years community perceptions have become increasingly more important in household bankruptcy decisions. However, we also show that changes in social stigma cannot explain the changes in personal bankruptcy rates. Our estimated stigma coefficients move in the opposite ('wrong') direction with the bankruptcy filings, while changes in the information costs seem to move in the right direction (Figure 3).

Given the failure of stigma and individual risk factors at explaining the bankruptcy trends, and the overall

importance of social factors and especially information sharing, we extend our analysis by studying social effects in different parts of the population. This allows us to assess the role of economic and demographic factors by exploiting our vastly rich data set. This is the first study to our knowledge that has shown such variation in social phenomena across population groups at this level of detail.<sup>3</sup> We find that the relative importance of each social factor (stigma and information) and their trends are highly heterogeneous across income groups and educational levels.<sup>4</sup> While social factors appear quite important among the poor and less educated, stigma seems to have increased among these very groups-particularly the very poorest. On the contrary, we show that it is among the richer and well educated that stigma has declined. However, social learning appears to be changing in a more secular and consistent fashion across most socioeconomic groups. These findings suggest that the effects of social stigma maybe more temporary compared to social learning. In fact, a very recent study by Dick et al. (2008) also finds that the effects of social spillovers in the context of bankruptcy tend to be temporary. Our results and the Dick et al (2008) ones are broadly in line with the social psychology literature as well, which has long found informational social influence to be more persistent in its effect.<sup>5</sup> The key implication of these findings is that policy discussions centering around the ease or difficulty of bankruptcy access may be more effective than those intended to increase the social stigma associated with the process.

The compositional differences in our results across socioeconomic groups further highlight our main conclusion: the overall increase in the bankruptcy rates cannot be explained by a decrease in social stigma, because it has fallen only for the portion of the population that has not been greatly impacted by bankruptcy. This suggests that the key driver of the recent increases in bankruptcy is primarily changes in information costs. Having said that, we believe a key variable is the increased variability of income shocks across socio-economic groups, but we are only partially able to capture this variable and leave its detailed exploration to another paper.

The paper proceeds as follows. We provide an overview of the US bankruptcy law and the related literature in Sections 2 and 3, respectively. The methodology used in estimation of social interactions is presented in section 4, followed by a discussion of our data in Section 5. Section 6 presents our preliminary results and Section 7 concludes the paper.

## 2 Personal Bankruptcy in the US: some background on the historical and current rules and the stigma discussion

Prior to the turn of the 20th century, bankruptcy was a legal condition rather than an individual choice. Creditors would be forced to file petitions proving that the debtor had committed an 'act' of bankruptcy—typically something akin to fraud (Coleman 1974). The prevailing notion was that bankruptcy was rooted in fraud (Efrat 2006) or in a fundamental disregard for the morals of society (McIntyre 1989, Channing 1921). For example, Efrat (2006) presents a range of evidence showing how bankruptcy stigma has historically been particularly strong. He finds quotations that refer to bankrupts as deserving lower social respect than criminals (Jones 1979). Similarly, Adam Smith, in his famous "Wealth of Nations", argues that bankruptcy is the 'most humiliating calamity' that can occur to an individual.

Over the past couple of hundred years, legal standards have reflected social efforts to penalize and shame

 $<sup>^{3}</sup>$ With 27 million observations in our original data-set (which does get reduced to about 12 million observations due to missing information), we are able to precisely estimate social interactions coefficients across the country even at very low levels of spatial aggregation, such as neighborhoods. This facilitates analyzing the variation of these effects across subgroups and populations.

<sup>&</sup>lt;sup>4</sup>We find similar, but less intuitively described, heterogeneity across states. Figure 4 shows the distribution of the changes in the stigma and information coefficients across states based on state-by-state regressions. Detailed version of these results are available from the authors upon request.

<sup>&</sup>lt;sup>5</sup>See Zitek and Hebl (2007) for a discussion and short literature review.

those in bankruptcy. The laws themselves emphasize the near criminal nature of bankruptcy (see Tabb 1991 for an overview) and imposed penalties that would now be regarded as draconian.<sup>6</sup>

In the 1960s and 1970s, bankruptcy policy began to reflect changes in American perceptions of bankruptcy stigma. In 1978, congress passed a new bankruptcy law, in part aimed at reducing stigma (Efrat 2006). Nonetheless, public views of bankruptcy remained strong. And, in spite of evidence of the remaining strong stigma and the almost complete absence of empirical studies that measure its fall, the run-up to the 2005 bankruptcy reform found many arguing that rising bankruptcies were due to a decline in stigma.<sup>7</sup>

Currently, the United States has two different personal bankruptcy procedures—Chapter 7 and Chapter 13—and prior to the 2005 bankruptcy reform, debtors had great flexibility in choosing between them. Under both procedures, once the debtor has filed for bankruptcy, legal actions to collect any debt by creditors must be ceased. All unsecured debt is discharged in bankruptcy with some exceptions, such as student loans, debts incurred by fraud, and credit card debt incurred shortly before filing. On the other hand, secured loans, such as mortgages and car loans, are not discharged, but bankruptcy generally allows debtors to delay creditors from foreclosing or repossessing related assets.

Under both procedures, bankrupt individuals must pay various additional costs, including court and lawyers' fees, associated with gathering information about the bankruptcy process and legal advice. Flynn and Bermant (2002) report that these costs ranged between \$600 for Chapter 7 and \$1600 for Chapter 13 as of 2001. Moreover, debtors who file under Chapter 7 are not permitted to re-file under Chapter 7 for six years, although they may file under Chapter 13 as often as every six months.

As bankruptcy rates rose five fold to about 1.5 million per year (see Figure 1), lenders grew increasingly aggressive at lobbying. In congressional testimony that predated the law by almost a decade, Visa USA submitted testimony claiming a decline in social stigma associated with bankruptcy (see discussion in Efrat 2006). This line of discussion became a principle motivating factor behind the new legislation that came into effect in 2005. The name of the new act reflected the intent to restore the stigma associated with bankruptcy. The Bankruptcy Abuse Prevention and Consumer Protection Act (BAPCPA) took effect in late 2005. Filings reached about 2 million in 2005 as debtors rushed to file under the old law, and then dropped to 600,000 in 2006, before beginning to rise once again.

The new legislation made bankruptcy much less financially attractive by increasing the time and financial costs associated with filing and forcing some Chapter 7 debtors to repay from post-bankruptcy earnings. The new law also imposed other requirements on filers. Filers can no longer choose between the codes. Instead, one submits to a means test, where a debtor qualifies to file under Chapter 7 if their average monthly family income over the past six months (prior to filing) is less than the median monthly family income in their state, adjusted for family size. As well, the law abolished an individual's ability to propose repayment plans under Chapter 13 and imposed a standardized procedure to determine payment plans. Finally, the new law greatly raised filing costs, mandates detailed information, and requires debtors to take a credit counseling course. Elias (2006) estimates that these new requirements raised debtors' filing costs to around \$2500 for Chapter 7 and \$3500 for Chapter 13.

Without question, the law raised the financial and temporal costs of filing, and, at least over the short run, has decreased the number of filings. It is an open question whether the law has impacted the social stigma of bankruptcy, the cited prominent reason for its passage.<sup>8</sup>

<sup>&</sup>lt;sup>6</sup>For example, debtors in colonial America would have their hair shaved, be branded with a T for "thief," and be required to have an ear cut off (Pomykala 2000).

<sup>&</sup>lt;sup>7</sup>See Efrat (2006) for an exhaustive listing of studies that show a decline in stigma using indirect methods. Efrat argues that none of these estimate the effect directly.

<sup>&</sup>lt;sup>8</sup>Sullivan et al (2006) find evidence that stigma is unlikely to be the explanation for the rise in bankruptcy rates.

#### **3** Bankruptcy in Economics: A review of related studies

Following the dramatic rise in bankruptcies over the last couple of decades and the surrounding policy discussions, many researchers have attempted to study household bankruptcy decisions. The literature to date can be grouped into two broad categories, based on the approaches adopted: i) quantitative macroeconomic models that use a modeling/calibration approach to match related stylized facts, such as the increase in household debt as well as bankruptcies and ii) applied analyses that exploit different sources of micro data to understand the empirical factors that drive households' bankruptcy decisions. Unfortunately, due to lack of data, the number of studies in this second group are quite small. Much of what follows here is covered in greater depth in a comprehensive review (White, 2007).

The quantitative macroeconomic models are part of a recent literature on equilibrium models of consumer bankruptcy. Examples include Livshits et al. (2007a) and Chatterjee et al. (2005), which outline dynamic equilibrium models where interest rates vary with borrowers' characteristics. The models, for reasonable parameter values, can match the level of U.S. bankruptcy filings and debt-income ratios. Athreya (2002) analyzes the welfare implications of different bankruptcy laws while Li and Sarte (2006) analyze consumers' choice of Chapter 7 versus Chapter 13 using dynamic equilibrium models of bankruptcy.

More recently, Livshits et al. (2007b) use these models to evaluate the potential alternative explanations of the rise in bankruptcies. They broadly categorize these explanations into two categories. The first set they consider is that there has been an increase in idiosyncratic uncertainty at household level due to increased labor earnings volatility or an increase in the number of households without medical insurance coverage (Barron et al., 2000 and Warren and Warren Tyagi, 2003). This category also captures the demographic scenario that argues that the passing of the baby-boomers through the prime bankruptcy ages and changing family structure have increased the number of risky households (Sullivan et al. 2000).

The second category they analyze is the role of the changes in the credit market environment that have made bankruptcy more attractive or expanded credit to a broader set of households, including higher-risk ones. This second set of explanations includes the story that credit market innovations (such as the development and spread of credit scoring) facilitated the increase in credit granted to households by reducing the transaction costs of lending (Athreya 2004). But it also includes the possibility that the personal costs incurred by defaulters have fallen substantially, either as a result of improved bankruptcy filing procedures, the learning by households from each other as to how to navigate the bankruptcy process, or a decrease in social stigma associated with default.

The results from their quantitative exercise show that the rise in filings mainly reflects the changes in the credit market environment. They find that credit market innovations, as opposed to increased uncertainty, which caused a decrease in the transactions cost of lending and a decline in the cost of bankruptcy can largely account for the rise in consumer bankruptcy. Athreya (2004), on the other hand, argues that the increases in bankruptcy due to a decrease in stigma should generate a supply-side response whereby borrowing on the unsecured credit market grows more expensive. In other words, lenders should respond by increasing interest rates if borrowers become more willing to default, which would in turn lead to smaller debt holdings across households: an observation that contradicts the stylized facts for the period under study. In particular, he uses an equilibrium model of personal bankruptcy (similar to Athreya 2002) to show that decreasing the non-pecuniary cost of bankruptcy, as a fall in stigma implicitly does, indeed increases bankruptcy rates but yields counterfactual implications for the time path of debt held by households. Consequently, he concludes that the facts can be better explained by changes in the credit market environment and associated decrease in transaction costs, but that social stigma is still relevant to a small degree. Although these results do not speak directly to the stigmatization question or to our question on the decomposition of the social effect, they do lend support to a declining cost story, a phenomenon correlated with increased information exchanges.

These findings are in general consistent with those reported in the two seminal papers in the applied

analysis category based on micro data. Fay et al. (2002) estimate a model of the household bankruptcy decision using the PSID, and show that households are more likely to file for bankruptcy when their financial benefit from filing—the value of debt discharged in bankruptcy minus the value of nonexempt assets—rises. Similar to the findings of Livshits et al. (2007b), they find little support for the alternate hypothesis that households file for bankruptcy when adverse events occur. They also find that, even after controlling for state and time fixed effects, households are more likely to file for bankruptcy if they live in districts which have higher aggregate bankruptcy filing rates. Their interpretation of this finding is that local trends in bankruptcy filings are an important determinant of whether households file. They conjecture that this result "could reflect local differences in the level of bankruptcy stigma or local differences in the administration of bankruptcy law that make the district differ from the state, or could reflect the influence of information cascades."<sup>9</sup>

Gross and Souleles (2002) use administrative credit-card account data to analyze credit card delinquency and personal bankruptcy. They estimate duration models for default to disentangle the two explanations of default: a deterioration of the risk-composition of borrowers and declining default costs that lead to an increase in borrowers' willingness to default. To capture the changes in associated costs of default, they use time dummies to capture the changes in the hazard function over time, as well as the lagged bankruptcy filing rate in the state as in Fay et al. (2002). Their results rule out the risk effect, and conclude that households did appear to be more willing to default in the late 1990's than in earlier periods, all else equal. The authors do acknowledge that these results do not directly identify what underlies the estimated demand effect, even though the finding that default rises with the bankruptcy filing rate in the state is "suggestive" of a decline in stigma or information costs.

Similarly, to understand the relative importance of the role of adverse shocks and the costs of default, Duygan-Bump & Grant (2008) use the European Community Household Panel and exploit the institutional differences in punishment for and legal costs of default across the EU countries. Their results show that adverse shocks, such as unemployment and health shocks, are important, but the extent to which they matter depends crucially on the punishment associated with default.

In this paper, we focus on the social cost of default, usually termed as stigma, and try to disentangle the role of stigma from information costs. So far, the literature has used the coefficient on the lagged bankruptcy filing rates in the state to capture social influences. This coefficient, while useful, is a compound measure; that is, it says nothing about the source of these social influences. In other words, we do not know whether the social effect is due to information sharing (people communicate and pass along information about bankruptcy procedures, for example), social learning (people observe others' behavior and infer the distribution of outcomes from taking certain actions), or stigmatization (the prevalence of a certain behavior makes its adoption less embarrassing), and so on. The separate identification of these different social effects is especially important for policy discussions because different channels will generally require different policies, and the appropriate measures will depend on the relative magnitudes of stigma and information effects. The goal of this paper is to shed stronger light on the empirical importance of these social factors.

While this paper is the first attempt at more rigorously recovering the effect of stigma and other social factors on bankruptcy, we follow a large literature that analyzes social interactions effects in general. Examples include the seminal work by Moffitt (1983) on the role of stigma in explaining low participation rates in welfare programs, as well as the more recent work again on welfare cultures by Bertrand et al. (2000). Our motivation of disentangling the different channels of social interactions follow from the discussion in Manski (2000), while our methodology draws from the existing social psychology literature, which shows that certain types of social interactions can be related to particular associations that a person might have. The next section provides the details of the methodology we use to bring in this additional information, and discusses how we disentangle and understand the varying effects of social interactions.

<sup>&</sup>lt;sup>9</sup>Fay et al. (2002), p. 710.

#### 4 Methodology

#### **Understanding Information and Stigma**

Bankruptcy in the United States, as discussed above, allows for some discharge of debt, and even allows for households to keep a portion of their homes (if not all) and other assets. Accordingly, even though most researchers study why bankruptcies have been rising, some also wonder why more people do not file for bankruptcy given the potential financial benefits (White 1998). One potential explanation could be the social stigma associated with bankruptcy, as evidenced by sociologists' surveys of bankrupts, discussed in the introduction. Another explanation is that an individual that could benefit from filing for bankruptcy may not be sufficiently aware of the possibility or able to navigate the system. To disentangle and identify the relative empirical importance of these effects, we will exploit the psychological literature that shows that individuals draw information and learn from people who are geographically closer to them (e.g. neighbors), while stigmatization occurs among a broader group (family, friends, what "others" in general are doing, as well as neighbors).

Social psychologists have long distinguished between two forms of social influence. Campbell and Fairey (1989) provide a useful overview and define the first, informational social influence, as "influence to accept information obtained from another as evidence about reality". We use this as a simple proxy for the transfer of practical and relevant information about how one can navigate the bankruptcy process with success. Campbell and Fairey (1989) likewise define normative social influence, our second influence, as "influence to conform to the positive expectation of behavior." To match with the economics literature and the public debate on bankruptcy, we label this the result of this influence as 'stigma.' Broadly speaking, normative influence could work to reduce or increase the shame associated with bankruptcy, and as such, using the word stigma is potentially confusing. Nonetheless, our mapping is useful in that economists have effectively been using this as a basis for discussions of stigma.

The economics profession has largely accepted that, given the possibility that others influence our individual decisions, the degree of influence is increasing in the number or percentage of others that are doing some action. For example, as bankruptcy rates increase, the assumption has generally been that some social mechanism leads to an increased probability of my own bankruptcy. Among many others, the social psychologists Latane and Wolf (1981), Latane (1981) and Tanford and Penrod (1984) found experimental evidence of this increasing relationship.<sup>10</sup>

We draw on the growth curve through the fact that informational and normative influence should operate differently as exposure to other individuals making bankruptcy decisions increases; that is, the curvature of the growth curve differs with respect to the two phenomena. Campbell and Fairey (1989) provide a useful discussion to understand why normative (stigma) and informational social influences may differ, which we abbreviate here in the context of the bankruptcy decision. If one wishes to declare bankruptcy, potentially he or she could receive information that is helpful both in making the decision and in navigating the process. This information could come from local, that is, semi-private, sources such as neighbors, friends, family, etc. or from wider, more common sources such as late-night television ads, promotional flyers, etc. The two sources are different for a number of reasons. First, semi-private information can be transferred in a similar, semi-private, fashion. That is, I can tell my friend, who tells his, etc. This transmission is captured via the social multiplier. Common information, on the other hand, while it can be transferred, cannot be transfer back into the same common pool that had access to it in the first place. That is, I cannot talk back

<sup>&</sup>lt;sup>10</sup>In social psychology, this relationship between own behavior and group actions is called the growth curve. Social Impact Theory (Latane and Wolf 1981, and Latane 1981) finds that he curve is convex. That is, increased 'factions' of individuals influencing the bankruptcy decision lead to increased propensity for the individual in question, but at an increasing rate. Social Influence Model (Tanford and Penrod, 1984) find it concave. While these are potentially testable relationships, we don't explore the nonlinearity of the relationship as such.

to the TV and expect that my opinions will be communicated to other viewers. We can think of this as public information becoming private at the moment that it's disseminated. Second, and central to our point, information in general should not increase in influence as the number of sources increases. That is, once we know about how to file for bankruptcy, having three more people impart this information should not change our understanding. Thus, private and non-private information can be viewed in fundamentally different ways. In this paper, we view the number of people in a close neighborhood that have gone bankrupt as being a measure of the probability of receiving non-public and useful information about bankruptcy. Beyond our neighborhood, increasingly available, by definition public, information does not contribute differentially to our ability to go bankrupt. One, two or fifty sources of information are essentially redundant. Thus, any additional variation in information that comes from TV ads, local education campaigns, etc at the county, city or MSA (or other) level can be captured by fixed effects at the correct level of aggregation. Thus, a key claim here is that *private* information is special in two ways. One, it is local only. Two, it does not have a saturation point. Increasing number of people with information are allowed to influence decisions. However, any information that can be transmitted non-locally is, by definition, at the saturation point. We believe this is a reasonable claim as it speaks to generally available information sources such as TV, internet, etc. Thus, we justify our labeling convention by appealing to differences in the growth curves of informational and normative social influence. In our case, the informational curve is more concave than the stigma curve consistent with evidence from the Campbell and Fairey (1989) research.

While we use this distinction between informational and normative influence to construct our analysis, there are others that lead to similar conclusions. Essentially, identification of the two effects requires informational influence to be constructed at a lower level of aggregation that stigma. Above, the labeling claim was based on differences in the growth curves. Others argue more directly in favor of the *distance* of relevance in psychological processes. Guimond (1997) finds exactly this in evaluating students at a military college. Attitudes and opinions about subject-specific and / or items of relatively small importance were found to be influenced by the relevant social or educational group. That is, faculty could influence opinions about the military education in a particular subject. The full population did not impact these opinions. However, on broader topics, *both* local groups and the aggregate population had an influence. We interpret this as evidence that information has an influence that is more 'local' than normative (stigma) factors and the dichotomy matches our separation assumption precisely.

Indeed, we can move from these assumptions to our separation methodology. Information, in our model, is the informational influence in Campbell and Fairey (1989) and, with the exception of local sources, does not have incremental impact in terms of social influence. Stigma, however, increases with number both locally and at larger distances.<sup>11</sup>

#### **Basic social effect modeling**

Formally, we start by modeling the bankruptcy decision of an individual *i*, which we'll denote  $\pi_i$ . Next, we denote the relatively large social community an individual lives in by a superscript *s*. We assume that the behaviors of others in this community generate the social environment that contributes to the utility of an individual's own decision. We further specify two subsets of the community, a 'local' group, subscript *g*, and a 'non-local' one, subscript *o*. We use these subsets to help distinguish the two key channels of social effects as we assume that information effects are derived from a 'close' social group "*g*," while stigma can come from local as well as more diffuse sources "*o*."

Of course, bankruptcy has many potential causes in addition to the social ones. To capture these we specify the bankruptcy decision problem in the absence of social effects as follows.

$$B_{ig} = b + cX_i + dY_g + \varepsilon_{ig} \tag{1}$$

<sup>&</sup>lt;sup>11</sup>This justification follows similar logic as Cohen-Cole and Zanella (2008b). The phenomena driving welfare decision making and bankruptcy are similar in the distinction between information and stigma effects and the social construction of these social influences.

where  $B_{ig}$  is an indicator set equal to 1 if individual *i* in community *g* has declared bankruptcy. To control for individual differences in credit quality, one can include a vector of individual specific variables  $X_i$ . Since individuals are also impacted as a group by the environment in which they live, for example by changes in employment conditions, we can include a vector of variables  $Y_g$  that are common for all individuals in community *g*. In  $Y_g$  we also include community level demographic characteristics as proxies for individual demographics. For example, we include average marriage and divorce rates, educational achievement averages and income levels.

If individuals respond to aggregate behavior in addition to price factors, the estimates of c in 1 will be biased due to correlation with the error term. The bankruptcy literature to date has augmented equation 1 to include a measure of average bankruptcy rates in a large, non-local area (state of residence),  $m^s$  such that we can write:

$$B_{ig} = b + cX_i + dY_g + J_s m^s + \varepsilon_{ig} \tag{2}$$

where  $m^s = \frac{1}{n-1} \sum_{j \neq i \in s} B_{js}$ , and *n* is the number of individuals in the state. Thus *m* measures the average bankruptcy rate in *s* excluding the individual *i*. Note that this is similar to the specification used in Fay et al (2002) and Gross and Souleles (2002).

#### **Composite Social Effects**

Our principal two modifications to this specification follow from the discussion above. First, using very specific information on geographic locations of individuals (see data description in the next section), we are able to include community-level information (e.g. income, income growth), which helps us get closer to individual level data—an improvement over state averages. Second, we measure the impact of aggregate behavior on individual behavior at two levels of aggregation, looking at local and non-local networks.

Mechanically, we augment this specification in a number of ways to allow both for interactions at a level below the state, and to separate the stigma and information effects. First, we define a vector Y to capture all community level controls, where  $Y \equiv (Y_g Y_o Y^s)'$ ,  $Y_g$  is these same community controls but one where community is defined at some small local level, such as a 1 mile radius from an individual's home, and  $Y_o$  captures these controls over a larger community (exclusive of the local area), such as a 1-4 mile radius. Where we specify  $Y^s$ , this refers to averages taken over the full 0-4 mile radius. We also allow for heterogeneous social interactions among different local communities within a county. In order to do this, we define  $m_o$  as a vector of average bankruptcy rates of other local communities,  $\gamma$ , with the 1-4 mile radius with respect to own locality g:  $m_o = \frac{1}{m} \sum_{\gamma} \{m_{\gamma}\}_{\gamma \neq q}^{-12}$ 

A simple choice for estimating equation 1, above, with the addition of our specified social effects, is a linear function allowing for local (0-1 mile) and non-local (1-4 miles) social coefficients:

$$B_{igs} = b_g + c_g X_i + d_g Y + J_g^{SI} m_g^s + \widetilde{J}_o^S m_o^s + \varepsilon_{igs}.$$
(3)

Note that this specification brings in additional notation, which we believe clarifies our methodology and assumptions. More specifically, note that  $m_g$  is the average of local bankruptcies. Because we assume this is associated with both stigma, S, and information, I; we use the coefficient notation  $J_g^{SI}$ . Similarly, the coefficient  $\tilde{J}_o^S$  incorporates only stigmatization effects at a non-local level. By construction, the two sets of coefficients  $J_g^{SI}$ , a scalar, and  $\tilde{J}_o^S$ , a  $1 \times N$  vector, capture the joint effect

By construction, the two sets of coefficients  $J_g^{SI}$ , a scalar, and  $J_o^S$ , a  $1 \times N$  vector, capture the joint effect of stigma (S) and information (I) from own locality (g) and of stigma from other localities (o) both within the county or state, s. In Manski's (1993) terminology,  $c_g$  expresses individual effects,  $d_g$  contextual effects, and  $J_g^{SI}$  and  $\tilde{J}_o^S$  endogenous social effects. We focus in this study on the latter, the endogenous portion. It is well known that a model like this poses several problems. Perhaps the most discussed in the peer-effects

<sup>&</sup>lt;sup>12</sup>Mechanically, we take the average bankruptcy rate of all census blocks that fall into the 1-4 mile 'donut' around the individual.

literature is how to define reference groups, including the geographic level. As we discuss, we define them as localities within 0–1 and 1–4 mile radii.

Three other econometric problems require treatment. We begin with the *reflection problem* (Manski, 1993), which potentially affects any linear model with social interactions. Self-consistency requires that the expected participation rate of an individual of locality g in county s be equal to the mathematical expectation of the individual participation indicator in the reference group, that is given  $Y_g^s$ :

$$m_g^s = \mathbb{E}\left(\pi_{igs}|Y_g^s\right). \tag{4}$$

This condition, coupled with equation (3), forms a simultaneous equation system. Notice that we are treating  $m_o^s$  as another contextual, exogenous, effect. Suppose, as is typically the case, that the group-level controls,  $Y_g^s$ , are the group-level mean of the individual level ones,  $X_i$ . That is,  $\mathbb{E}(X_i|Y_g^s) = Y_g^s$  too. Then, in absence of valid instruments, one cannot identify the endogenous social effects, in our case  $J_g^{SI}$  and  $\tilde{J}_o^S$ , without an exclusion restriction.<sup>13</sup> This problem appears in both Fay et al. (2002) and Gross and Souleles (2002). They handle the problem with a common procedure—using the lagged bankruptcy rate instead of the current period rate. This means that the expectation of the other contextual effects, in the current period, will be distinguishable from the lagged endogenous effect. We address the problem by drawing on the fact that probit models are nonlinear in form. This nonlinearity, as discussed in Brock and Durlauf (2001), permits identification.

Identification off the nonlinearity in the probit specification has been the subject of some critique. Most notably, the concern is that since OLS and probit specification often produce similar results, the nonlinearity present in the probit may be sufficiently similar to OLS that while identification is available in principle, in practice it may be nearly non-identified. Notice that this will be the largest concern in the region of the probit error distribution that corresponds most closely to a linear model, the area of probabilities around 1/2. In areas close to zero or 1, where bankruptcy rates lie, the probit looks considerably different than OLS. We provide additional robustness checks below using the bankruptcy rates 18 months prior to the individual choice. With the assumption that the system is out-of-equilibrium, the prior period bankruptcy rate is an appropriate instrument. As we will note below, we capture much of this effect by including the history of bankruptcy rates up to the present decision. Thus our right-hand-side variable captures accumulated bankruptcies over a period of time and thus the accumulated information and stigma. Finally, we buttress our claims on the robustness of the results by showing equivalent magnitudes using lagged bankruptcy rates.

The second problem is the *selection problem*: individuals in the sample chose to live in a particular area. If residential choices depend on unobservables that also affect the probability of entering bankruptcy, then group-level variables are endogenous, and the estimated social effects will be affected by selection biases. How to get around this selection problem in models of social interactions based on individual-level data is a current research topic—though one without a clear solution. A number of methods have been suggested, including a strict characterization of error distributions that allows for closed-form identification of social multipliers (see Zanella 2007). In our case, the selection problem is the degree to which neighborhood choice is correlated with bankruptcy, an issue minimized by the growing consensus (evidence) that, on average, households do not move across state lines to "shop" for asset exclusions.

The third problem is labeled the *conflation problem*. As we already discussed, the decision to enter bankruptcy may be influenced by the members of some reference groups in a variety of ways, a fact we

<sup>&</sup>lt;sup>13</sup>There are now a number of methods available for the identification of endogenous effects, though with limited applicability here. For example, Bramoulle et al. (2007) identify peer effects in networks by utilizing the fact that networks have so-called intransitive links (X talks to Y and Y to Z, but X does not talk to Z). This is effectively an instrument and allows identification. Similarly, Cohen-Cole (2006) finds that allowing an individual to be associated with multiple reference groups allows identification (of a single effect) in a linear model.

take into account when defining  $J_g^{SI}$ : this coefficient is the composite of stigma and information effects. Clearly, even if identification of equation (3) were not a problem, we could not identify them separately. In dealing with this problem, we draw on prior work to establish our separation strategy. The details of the methodology come from Cohen-Cole and Zanella (2008a), which has been used to address low welfare program participation rates (Cohen-Cole and Zanella, 2008b). As we discussed earlier, the strategy rests on an assumption that individuals obtain information on procedures, timing, and the bankruptcy process from others that live and work near them. However, the stigmatization that results from going bankrupt can be felt on a number of levels, both at the local level and at a wider one.

Consider equation (3) again and label as the primary model:

$$B_{igs} = 1 = b_g + c_g X_i + d_g Y_g^s + J_g^{SI} m_g^s + J_o^S \sum_{\gamma \neq g} \alpha_{\gamma}^s m_{\gamma}^s.$$
(5)

That is, we define the stigma effect from other groups as composed of common and group-specific factors,  $\tilde{J}_o^S = \{J_o^S \alpha_\gamma^s\}_{\gamma \neq g}$ , where the specific factor is the local population share in the 0–1 vs. 1–4 mile radii. If proximity generates the feeling of being observed and such feeling generates stigma, its intensity is plausibly proportional to the relative number of individuals in a given outer group that can observe somebody who has gone bankrupt. Second, we must define a parameter  $\alpha_g$  in order to specify a functional form for the total stigma function:

$$S\left(m_g^s, m_o^s\right) = \alpha_g m_g^s + (1 - \alpha_g) \sum_{\gamma \neq g} \alpha_\gamma^s m_\gamma^s.$$
(6)

Following Cohen-Cole and Zanella (2008a,b), we assume that stigma from the local area and stigma from surrounding areas are perfect substitutes, with marginal rate of substitution equal to  $\alpha_g$ . Our basis for choosing the parameter comes from an approximation of the frequency of contact with individuals in the two radii. Though the outer area composes a space 15 times as large, we assume that the frequency of contact within the local area is somewhat larger. As such, our analysis uses 0.25 to start with, which places a 3:1 weight on non-local stigma. That is, we make the tentative assumption that stigma derives more from the nearby communities than from immediate neighbors. Cohen-Cole and Zanella (2008b) provide evidence on the foundations for the construction of stigma and argue that individuals use wider communities than the immediate area to form the basis of their social expectations. Function (6) is used to construct a new specification, the *auxiliary model*:

$$B_{igs} = b_g + c_g X_i + d_g Y_g^s + J_g^I m_g^s + J_{go}^S \left( \alpha_g m_g^s + (1 - \alpha_g) \sum_{\gamma \neq g} \alpha_\gamma^s m_\gamma^s \right).$$

$$(7)$$

The total stigma function captures, by construction, all social effects that work within and across localities, but excludes social effects that work exclusively within a locality. This leaves out information sharing, which is captured by the function  $J_g^I m_g^s$ . In equations (5) and (7) there are four distinct endogenous social interactions coefficients:  $J_g^{SI}$  is the stigma and information effects (in the superscript) from one's own group (in subscript),  $J_o^S$  is the stigma effect from all other localities,  $J_g^I$  the information effect from own-group, and  $J_{go}^S$  is the compound stigma effect from both one's own group and other groups.

Conditional on locality, the auxiliary model does not involve new information. Therefore, the corresponding regression models have the same errors, which is also why the coefficients on individual and contextual effects are denoted with the same symbol in both models:

$$B_{igs} = b_g + c_g X_i + d_g Y + J_g^{SI} m_g^s + J_o^S \sum_{\gamma \neq g} \alpha_\gamma^s m_\gamma^s + \varepsilon_{igs}, \tag{8}$$

$$B_{igs} = b_g + c_g X_i + d_g Y + J_g^I m_g^s +$$

$$+ J_{go}^S \left( \alpha_g m_g^s + (1 - \alpha_g) \sum_{\gamma \neq g} \alpha_\gamma^s m_\gamma^s \right) + \varepsilon_{igs}.$$
(9)

In other words, by construction, these two models are both "true models". Consequently, we can compare the coefficients of different social effects across them. Our estimator for the stigma effect from group g only,  $J_q^S$ , is the following:

$$J_g^S \equiv J_{go}^S - J_o^S. \tag{10}$$

That is, under our assumptions we can compare coefficients across models, and to obtain the effect of stigma from group g only, we subtract from total stigma the portion that does not come from group g. For the same reason, the following estimator is also appropriate:

$$J_g^S \equiv J_g^{SI} - J_g^I. \tag{11}$$

#### **Social Multipliers**

To understand the aggregate impact of an individual shock, we follow Cohen-Cole and Zanella (2008a) to calculate the implied social multiplier<sup>14</sup> from these results. Suppose that because of an exogenous shock, the individual probability of going bankrupt for a certain locality decreases by 1 percentage point. In the absence of any cross-group effect, and assuming  $J_g^{SI} < 1$ , i.e. stability, the equilibrium cumulative effect, the so-called social multiplier, would simply be:

$$1 + J_g^{SI} + \left(J_g^{SI}\right)^2 + \dots = \left(1 - J_g^{SI}\right)^{-1}.$$
(12)

However, in the presence of cross-group stigma, the other localities are also affected by the shock, which generates further feedback effects. The unit increase is therefore given by:

$$J_g^{SI} + J_o^S \sum_{\gamma \neq g} \alpha_\gamma^s \frac{\partial m_\gamma^s}{\partial m_g^s}.$$
 (13)

Accordingly, the social multiplier implied by our model is the reciprocal of one minus such a quantity, or

$$\left(1 - J_g^{SI} - J_o^S \alpha_g^s m_g^s \sum_{\gamma \neq g} \alpha_\gamma^s J_{o(\gamma)}^S\right)^{-1}$$
(14)

which of course, under the model assumptions, is larger than  $1/(1 - J_g^{SI})$ . The  $1 - J_g^{SI}$  component should be easily recognizable as the own-group effect. The final term is the portion of the shock that passes through to other groups. The equality follows from the fact that the response of group s's participation rate to group g's,  $\partial m_{\gamma}^s/\partial m_g^s$ , is simply  $J_{o(\gamma)}^S \alpha_g^s m_g^s$ , where  $J_{o(\gamma)}^S$  is the cross-group coefficient for group  $\gamma$ . Therefore, the social multiplier generated by our model is special in two respects: (1) it is group-specific, so that in general a given policy will impact localities differently; (2) it depends on the initial bankruptcy rate, so that the effect of a certain policy depends on initial conditions.

<sup>&</sup>lt;sup>14</sup>A social multiplier is the cumulative response to an individual shock. Notice that in any model in which individuals respond to the behavior of others, a shock to one individual will lead to changes in the aggregate as well. These can be calculated from the structural coefficients of a model such as equation 2 by calculating  $SM = \frac{1}{1-J}$ . In this model, as in Cohen-Cole and Zanella (2008b), the multiplier is more complicated and is discussed below.

#### 5 Data

#### 5.1 Credit Bureau Data

The principal data set used in our analysis is a unique, very large proprietary data set provided under contract by Transunion, one of the three large US credit agencies. The data are drawn from geographically stratified random samples of individuals, and include information on variables commonly available in a personal credit report. In particular, the file includes individual date of birth, a variety of account and credit quality information such as the number of open accounts, defaulted accounts, current and past delinquencies, size of missed payments, credit lines, credit balances, etc. The information spans all credit lines, from mortgages, bank cards, installment loans to department store accounts. Transunion also provides a summary measure of default risk (an internal credit score). As is customary, account files have been purged of names, social security numbers, and addresses to ensure individual confidentiality. However, they do provide geo-coding information that allows us to match these personal credit history files with information from the US Census, and to infer social networks.

The data were drawn from four periods in time in 18 month intervals—June 2003, December 2004, June 2006, and December 2007. The first two portions of the data provide a balanced, short panel of 285,780 individuals, while the second two comprise a very large repeated cross-section with about 27 million individuals, as well as a smaller short panel of about 2.2 million individuals. The huge size of the repeated cross section is especially important for our analysis of social interactions, because it allows us to be more confident that the sample average of community-level effects are very close approximations of the true population means. Twenty seven million individuals amount to an approximate 1 in 9 draw of all individuals with a credit history.

One of the benefits of the credit database used here is that it includes a measure of credit risk. For each individual, Transunion includes a proprietary credit score. Credit scores in general are inverse ordinal rankings of risk. That is, an individual with a credit score of 200 is viewed to have higher risk of default than an individual of score 201. However, while most credit scoring systems in use are based on a logarithmic scale, the difference in risk between 200 and 201 may or may not be equal to the change from 201 to 202. As in Gross and Souleles (2002), we use this proprietary credit score as a control for changes in the risk composition of borrowers, together with account information on credit lines, balances, and utilization rates.

The data set includes information on individual public bankruptcy filings. Transunion keeps the bankruptcy on file for at least 7 years after the filing, so our data encompass bankruptcies as early as 1996. We use all historical bankruptcies in our analysis. Given the availability of geo-coding information for the individuals, we are able to compute *local* bankruptcy rates.<sup>15</sup> This is an advantage over public measures of bankruptcy, particularly when one wants to understand the role of social networks. Fay et al. (2002) and Gross and Souleles (2002) use publicly available information on bankruptcy rates by district and state, respectively. However, using our own credit bureau data, we are able to construct bankruptcy rates at much lower levels of aggregation, which allow more precise interpretations of local or network effects than the state-level average. After all, it is difficult to argue that people in San Francisco and Los Angeles share the same networks that may influence bankruptcy decision making. We use constant geographic radii of 1 mile and 4 miles as measures of relevant reference rates for social information. The Transunion data fields used for this study do not distinguish between types of bankruptcy (Chapter 7 vs. Chapter 13), as such, our

<sup>&</sup>lt;sup>15</sup>The bankruptcy variable used is an indicator of whether an individual has filed bankruptcy in the past 7 years. This has the advantage of capturing lingering stigma and information effects of individuals that filed over the past few years. It has the disadvantage that measure of changes will be muted due to the fact that they will only pick up the incremental changes to the stock of bankruptcies.

measure is a total personal bankruptcy rate.

These data have a number of advantages that mirror other studies using individual level credit card data (e.g. Gross and Souleles 2002). First, these data allow us to look at various features of borrowing behavior without concern for measurement error, which is quite common in survey data. Second, we have many individuals who have filed for bankruptcy—a low probability event that is hard to capture in samples like the PSID. And finally, unlike the Gross & Souleles (2002) credit-card data, this data set provides individual location information, which helps us investigate social and economic effects at a more micro-level, beyond state-level information, while also providing information in risk-characteristics of borrowers. The key disadvantage, however, is that unlike in survey data we do not have information on variables like household income and employment status. We try to circumvent this shortcoming using community-level information from the Census as explained in the next subsection.

#### 5.2 Census Data and Other Information

As already mentioned, we use an individual's geo-coded census block address from the Transunion data, and link a wide variety of information on location characteristics. In particular, because we do not have individual-level data on variables, such as income and education, we use the following variables to control for local economic and demographic conditions. For demographic controls (education, race, and marital status), we use data from the US 2000 Census national summary files and merge information at the neighborhood level (defined as a 1 mile radius) averages. We use data on median household incomes and poverty rates from the US 2000 Census and the 2005 and 2006 American Community Surveys at the county level. We also match information from the Current Population Survey and Local Area Unemployment Statistics of the BLS on health insurance coverage (at the state level) and unemployment rates (at the county level), respectively, for the corresponding years. The key advantage here is that we are able to link information at a more granular level in most cases than state-level information as used in the Gross and Souleles (2002) framework. By using this granular level of information, we are able to control for the wide heterogeneity in economic shocks faced in the US economy.

When all this information has been merged, of the original sample of observations, a certain number of individuals get dropped due to missing data, for example on credit scores. Once these and other similar missing observations are removed, we have about 150,000 observations available for 2003 and 2004, and about 12 million for 2006 and 2007.<sup>16</sup> Table 1 provides detailed description of all the variables we use in our analyses as well as their respective sources, and Table 2 presents some summary statistics.

#### 6 Results

In this section, we present two sets of results. First, we re-produce results from the reduced form specifications used in the micro literature on bankruptcy. While our data sets are different than those used in other papers (Fay et al., 2002 and Gross and Souleles, 2002), we are able to broadly repeat their exercises. Second, we apply the methodology above to disentangle the information and the stigma effects on bankruptcy.

<sup>&</sup>lt;sup>16</sup>Missing information on credit file information comes from gaps in the original data. Missing information from the demographic files is due to discrepancies between the geo-codes from the credit bureau and the census. When a geo-code from the credit bureau lay more than a mile from the closest census block group centroid from the census, the data point is excluded. One can also match these remaining points by associating the individual with the closest centroid and run the risk of connecting the individual with an incorrect neighborhood. Nonetheless, the key coefficients on a regression using this methodology are substantively unchanged from the baselines below.

#### 6.1 **Baseline Specification**

Our goal here is to re-estimate the basic equations used in the literature in order to highlight the presence of a positive and significant coefficient on the average state bankruptcy rate. To do so, we estimate a reduced form specification:

$$B_{ik} = b + cX_i + dY_a + J_s m^s + \varepsilon_{ik} \tag{15}$$

where  $X_i$  are individual-specific credit characteristics taken from our credit file. These include date of birth of the account holder, and amount of outstanding debt, total credit line and utilization rates for revolving credit, mortgage line, as well as an aggregate measure of credit quality (the internal credit score). These variables correspond to the risk-controls used in the Gross & Souleles (2002) model, and capture differences in risk compositions of borrowers. We also include community-level controls to proxy for local economic conditions and demographic composition of the neighborhood and the county, labeled  $Y_g$ . This vector includes controls for neighborhood race, education, and marital status composition, together with median household income and unemployment rate in the county of residence, average income growth in the neighborhood between 2000 and 2005, the percentage of people without health insurance in the state of residence, and the percentage of people on public assistance in the neighborhood. Finally, we include the bankruptcy rate for the state of residence, computed using our own sample averages from the credit bureau data.

Table 3 presents the results from this exercise in each of our four dated observations (June 2003, December 2004, June 2006, December 2007). In each of the four time periods, almost all of the credit risk controls are significant. For example, the Transunion score is significant and is in line with expectations: people with higher credit scores are less likely to file for bankruptcy. Individuals with higher limits (revolve cred) are less likely to default, and increased utilization, particularly in the extremes (credit utilsq), leads to increased bankruptcy probabilities. The age variables are also in line with expectations, where probability of default increases with age but then flattens out. Interestingly, communities with higher proportions of black populations are less likely to default, which we believe is consistent with evidence found in prior work by one of us (Cohen-Cole, 2008) that access to credit is differentiated by location, implying that only relatively higher quality borrowers in minority areas have access to credit.<sup>17</sup> The effect of income is as expected: bankruptcy rates are lower in neighborhoods with high median income. Similar to previous findings, we also show that the neighborhoods with high poverty and unemployment rates also seem to have higher proportion of individuals that become bankrupt. A key thing to note in this table how demographic and economic factors seem to dominate in magnitude the effects of risk controls, such as outstanding debt balances. These results also show that social context and aggregate behavior indeed play a significant role in individuals' bankruptcy decisions: the coefficients of the average bankruptcy rate in the state are all highly significant and positive, as in Fay et al. (2002) and Gross and Souleles (2002).<sup>18</sup>

#### 6.2 Disentangling Stigma and Information

While the results from Table 3 show that social factors are very important to an individual's bankruptcy decision, the estimated coefficients reported above are all compound measures. They do not tell us the

<sup>&</sup>lt;sup>17</sup>See Cohen-Cole (2008) for a discussion of redlining in credit cards.

<sup>&</sup>lt;sup>18</sup>It is worth noting that our baseline results show similar directional social effects as the other two papers. However, we find much larger impacts. We attribute this finding to differences in data and specification. Principally, we noted a great deal of sensitivity in the magnitude of the coefficient in this specification, particularly with respect to the inclusion of nonlinear credit score terms. Inclusion of the squared or cubed credit score leads to a drop in the magnitude of the social coefficient. Since credit scores are ordinal scales, non-linear terms are akin to rescaling of the variable. This may or may not be appropriate, but requires much more information on the nature of the variable than is typically available. This sensitivity is much lower in our detailed specifications below. Once we look at lower levels of aggregation, our coefficient magnitudes are broadly in line with the literature.

channels through which an individual's decision is affected by aggregate behavior. Our goal is to separate the role of social stigma and information, and identify their relative empirical relevance. In doing so, we use the methodology discussed above. Recall that the key 'separation' assumption follows from the sociological literature: Stigma originates from a wider social perspective on the acceptability of certain actions (e.g. bankruptcy), both local and non-local. However, information is an inherently more 'local' phenomenon. One can acquire information from a variety of sources, including diffuse ones such as the internet. However, if there are 'social' transfers of information, they will necessarily come from personal contact. Since we don't have detailed network structures, we use local geography as a proxy for social proximity.

Table 4 shows the results from the auxiliary model discussed in Section 4, assuming that the marginal rate of substitution between stigma from non-local to local groups is 0.25 (i.e. 3:1 weight on non-local stigma). The numbers reported are the marginal effects based on coefficients estimated using a probit model. This regression includes all the independent variables from the baseline specifications, together with a constant term, but we report only the marginal effects related to the variables of interest—information  $(J_g^I)$  and stigma  $(J_{go}^S)$ .

These results show that the social effects of both stigma and information are statistically significant and highly relevant. In the early portions of the data, the effect of information appears slightly larger than stigma, with the relationship reversed in 2006 and 2007, which suggests a larger increase in the role of stigma in this time frame. These numbers also show that both social stigma and information costs have indeed decreased on a national basis: in 2006 and 2007, the magnitudes of both the stigma and the information effects were somewhat larger than those estimated using the 2003 and 2004 samples. In other words, in the last few years community perceptions have become increasingly important in household bankruptcy decisions. These twin trends imply that bankruptcy might indeed be losing its stigma, as many have speculated. However we show that the changes in information costs, not stigma, appear correlated with the trend in bankruptcy rates. As shown in Figure 3 and discussed earlier, these estimated stigma coefficients actually move in the opposite direction to bankruptcy trends, which suggest that even though stigma is very important, and have decreased in general over the last 5 years, the decreases in it do not match the periods of rising bankruptcy rates.

Finally, notice that the total social effect in the two most recent time periods is particularly large. This implies a much larger social multiplier, as well. Recall from above that an implied multiplier from a coefficient of 0.1 implies a cumulative response to a shock of about  $\frac{1}{1-.1} = 1.11$ , e.g. a response of 11%.

#### 6.3 Stigma and Information By Social Context (Education and Income)

The social context in which individuals live may be important to understanding the nature of the social interactions guiding their decision making. As an example, one might imagine that an individual facing an adverse shock, such as unemployment, may speak to his or her neighbors for advice more often if he knows that they are also experiencing hardship. This is important for the understanding of social interactions as it implies that the estimates of social effects may differ based on macroeconomic circumstances. Notice that there are a couple of ways that individuals may react to an economic shock. First, their individual actions such as a declaration of bankruptcy may change. Second, an individual's economic decisions may be influenced in addition by the collective decisions of his or her social group. This is the basis for now common estimates of social interactions and are the results shown in the prior section. Finally, their social behavior itself may change, which in turn may impact how often or intensely they relate to others, which can then impact their economic decisions over and above the two forces above. That is, the strength of the social interactions (the Manski contextual effects), or vary in the cross section in ways that correlate with contextual factors. Broadly, this is an argument that the strength of social interactions may not be universal, and that understanding how these interactions differ across the population may be useful in understanding

the economic phenomena in question.

We look at this possibility by parsing our data along two dimensions, income and educational levels. That is, we subdivide the individuals in our data set into five quintiles of income and education, creating a total of 25 groups.<sup>19</sup> Then we re-estimate the principal models above and report the social interactions coefficients for stigma and information in Table 5, panels A and B. Panel A includes information from 2006 and panel B for 2007. Unfortunately, we are not able to repeat our analysis of the temporal changes using the 2003 and 2004 samples due to limited number of observations in those years. Despite having more than 250,000 observations, the 2003 and 2004 data are not sufficiently dense to allow for a precise estimation of these effects. In other words, the education-income "cells" are very sparsely populated, especially because we are interested in bankruptcy—an already low-probability event.

A few patterns emerge from this table. Social factors, either social learning or social stigma, seem to have a higher impact on individual decisions among the less-educated and poorer communities, compared to areas with higher education levels and incomes. In 2007, the coefficients for stigma in the poorest, least educated cell (.168) are three times larger than in its complement (.057). We see a similar pattern in the case of the information coefficient. In other words the social import of shared information and the role of social pressure (or lack of it) is much higher in poor and less educated areas.

Perhaps more importantly, we can see the changes in these coefficients in Table 6, with stigma in panel A and information in panel B. The first point to notice is that the increases in the stigma coefficient (a decline in social stigma associated with bankruptcy) occur through many of the cells, except the upper left corner. In other words, the largest declines in social stigma seem to have occurred among the more-educated and richer individuals, while the very poorest show the opposite effect. Information patterns show a uniformity across socioeconomic groups reflecting an increasing importance of information sharing.

These patterns are illuminating in the context of the recent credit crisis in that they suggest both an increase in the value of financial education, particularly for at-risk segments of the population, and a pattern of stigmatization changes. These patterns imply declines in stigma not amongst the poorest or least well educated individuals, but instead amongst the more educated in society.

These findings also strengthen our main conclusion that the overall increase in bankruptcy rates cannot be explained by a decrease in social stigma, but by decreasing information costs. After all, the declines in stigma appear to be concentrated in small group of the population over the last couple of years, and one that does not comprise a large proportion of bankrupts (See Tables 7 and 8). Table 9 shows the relative contribution of each of the 25 segments to the change in stigma or information between 2006 and 2007, using the results from Tables 6 and 8. That is, for a total change of 100%, a cell with 5% indicates that 1/20 of the change derives from that cell. One can immediately observe that the upper left corner, representing the poorest and least well educated segment of the population accounts for more than 80% of the change in stigma. Thus, this group is principally responsible for the increase in social stigma between the two sample time periods.

We suspect that the key driver of the recent bankruptcy trends lies elsewhere: perhaps with the secular rises in information sharing observed in the data and possibly due to heterogeneous exposures to economic shocks. One plausible interpretation is that the economic shocks of recent years, though muted until the recent crisis, have disproportionately impacted some segments of the population. Another potential explanation is the increased availability of credit following bankruptcy. We argue that the most recent credit expansion have significantly reduced one of the most traditional costs of bankruptcy: being excluded from the credit market for a period of time. Preliminary findings from Cohen-Cole, Duygan-Bump, and Montoriol-Garriga (2008) suggest that households face only very temporary restrictions to credit. But these conclusions

<sup>&</sup>lt;sup>19</sup>Since we don't have individual information on income or education level, we ascribe the median household income and education level in the community to the residents that live in the same community. (Communities are defined either as counties or as a 0-1 mile radius around the residence of the individual.)

remain as conjectures to be explored in future research.

#### 6.4 Threats to Validity and Added Support

We discuss here some potential threats to identification of social effects and in our interpretation of the effects as information and stigma.

#### Area of relevance

For our purposes here, the question is where one may obtain semi-private information on the bankruptcy procedure. As discussed above, the wider-level effects are those whose effects will be shared across the population, and from a social psychology perspective, have no additional impact on individual decisions above and beyond a given saturation point. The question remains as to the appropriate area of reference from which to consider social effects. If indeed stigma is formed both locally and non-locally, what is the appropriate radius? To illustrate the robustness of the findings, we look at a few options in the construction of the radii. Table 10 shows the stigma and information coefficients for 03-07 in a variety of permutations. Row 1 shows the coefficients from the baseline above. Row 2 shows results for the stigma coefficient that is now formed at four levels instead at two. Above, we specified that stigma emerged from a 0-1 mile and 1-4 mile radius. Here we allow stigma to be a combination of 0-1, 1-4, county and state level averages. We can see a considerably larger 'total' stigma effect, implying that individuals receive social stigma across a wide array of levels. In 2006 and 2007 they are a couple times larger than than the earlier estimates and in 2003/2004 they are about 10 times larger. In row 3, we decompose the stigma components and show four social impact coefficients. The first is still interpretable as an information effect and the other three as various stigma effects. It is useful to note that the effect does not appear to decline as distance increase; in fact, the wider areas effects are quite large. This is support for the concept that there is a wider society-level effect, which we have dubbed stigma that is not captured in the local effect.

#### Timing of data reporting

An additional disadvantage to our data is that it includes contemporaneous measures of credit risk rather than trailing ones. Since the bankruptcy event occurs well after individuals' credit has deteriorated due to missed payments, increased utilization and other factors, a simulateous measure of bankruptcy today and credit quality today may not provide an accurate reflection of the role of risk. This is unlikely to lead to inference problems in our case for two reasons. One, this would bias our estimates of the role of the credit coefficients up. That is, if this were a problem, it would lead to more individuals with a bankruptcy observation having worse credit histories. As our estimates of the role of risk factors is already very small, changes toward zero would change the substance of our conclusions. Two, we can test the import of this by looking at the risk factors of individuals in our 2006 sample on the bankruptcy information from 2007. This allows us to account for the fact that the information in the 2007 data may be after individuals have changed behavior. Table 11 shows our baseline model using this information below. As the results are of similar magnitude, we are confident in drawing inference from the primary results.

#### Using movers to identify

The availability of location information also gives us the ability to use movers to help us identify the above effects. By comparing the residential location in 2006 with 2007, we can determine which individuals have moved in the 18 period between our samples. If one were to make the assumption that information about bankruptcy cannot be'unlearned, but social stigma varies by location, then re-estimate the social effects using the prior area of residence as our measure of information and the current area as our measure of stigma. In each case, we look at 0-4 mile radii and estimate our baseline specification with a social effect on approximately 100,000 'movers' in the data. Results are in Table 12. Magnitudes are very similar to the stigma coefficient from 2007 in table 4. The information coefficient on the movers is quite a bit larger. We interpret this difference as a function of the fact that the individual may in fact have access to more than a

single source of information.

Transitory nature of stigma

One of the conclusions of the social psychology literature is that Stigma should be more transient in nature than information. Since informational social influence tends to impact individuals in a conscious cognitive way, the influence are believed to be more permanent. Zitek and Hebl (2007) is a recent example in the literature of experimental evidence of this phenomenon. While we don't have direct measures of the temporal features of Stigma or Information, we can indirectly assess them by looking at how the coefficient for each change over time. Figure 4 shows the change in stigma and information coefficients from 2003 to 2007 and from 2006 to 2007. In each case, we can see that the distribution of changes in the stigma coefficients has a much higher variance than the that of the information coefficient. We interpret this as supportive of the findings of social psychology literature that normative influence (stigma) is more transient.

#### 7 Conclusions

In this paper, we estimate a model of the household bankruptcy decision, using data from Transunion, one of the largest US credit bureaus. In particular, we analyze the empirical relevance of stigma and social learning on household bankruptcy decisions. As in the previous literature, we first show that, even after controlling for various economic and individual credit quality factors, households are much more likely to file for bankruptcy if they live in neighborhoods which have higher aggregate bankruptcy rates. In other words, local bankruptcy rates are an important determinant of households' individual bankruptcy decisions.

We then analyze the different channels through which aggregate behavior (social influences) can affect households' individual decisions. We want to know whether it is the changes in the social stigma attached to bankruptcy that makes individuals more likely to default, or whether it is because they learn from friends and neighbors about how to file for bankruptcy (information costs). Importantly, we find that in the last few years, community perceptions have become increasingly more important in household bankruptcy decisions. In other words, households have become more willing to follow what others in their community are doing. More specifically, we find that while stigma has declined in general over the past 5 years, changes in information costs seem to be the more likely candidate in explaining the observed bankruptcy trends. Moreover, we show that the changes in stigma are strongly correlated with social context. The segments of the population that make up the majority of bankruptcies in fact appear to be showing an increase in social stigma over time, while segments that face few bankruptcies show the opposite pattern.

Our findings are illuminating in that they suggest an increasing value to information and a nuanced pattern of social stigma evolution that is new to the literature and the policy debate. If during a crisis time period, the social stigma of bankruptcy increases amongst the least educated and falls amongst the most, it implies that the patterns of foreclosures and bankruptcies often reported in news sources in late 2007 and early 2008 are likely due to economic conditions rather than social phenomena. Put differently, social stigma seems to have fallen among a group of the population that represents few bankruptcies in general, and is therefore not likely to explain the overall increase in bankruptcies. However, changes in information costs seem to have a greater potential in explaining these macro trends. Similarly, we conjecture that these bankruptcy trends may also be driven by increased availability of credit to bankrupt households and the increased exposure to economic risk by some groups vs. others, i.e. heterogeneity in exposure to economic shocks. The former would lead to individuals being more willing to declare bankruptcy as the ex-post penalties have shrunk. The latter is implied by the heterogeneous social interactions results observed in this study. A better understanding of the feedback between socioeconomic conditions and social drivers of bankruptcy (and of course bankruptcy itself) could be important to understanding the rise in bankruptcies.

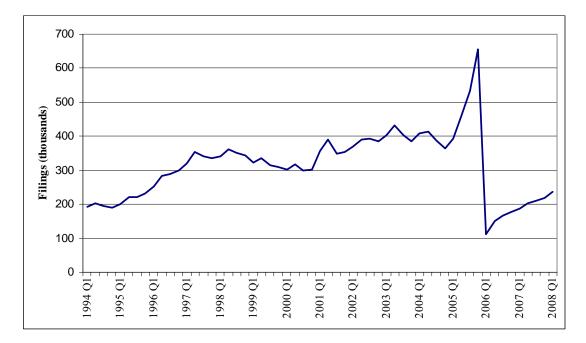
We encourage continued attempts to understand the source and nature of social effects at a level deeper than what has been done in this literature (or this paper) to date. Since the effects appear to be non-stable over time and their strength conditional on social context, an understanding of the feedback between these effects is essential, especially for understanding the distributional implications of policy changes.

#### References

- [1] Alesina, A., and E. Glaeser. 2004. "Fighting Poverty in the US and Europe." New York: Oxford University Press.
- [2] Athreya, K., 2002, "Welfare Implications of the Bankruptcy Reform Act of 1999," Journal of Monetary Economics, 49: 1567–95.
- [3] Athreya, K., 2004, "Shame As It Ever Was: Stigma and Personal Bankruptcy," Federal Reserve Bank of Richmond Economic Quarterly, 90(2): 1–19.
- [4] Barron, J. M., G. Elliehausen, and M. E. Staten, 2000, "Monitoring the Household Sector with Aggregate Credit Bureau Data," Business Economics.
- [5] Bertrand, M., E. Luttmer, and S. Mullainathan, 2000, "Network Effects and Welfare Cultures," Quarterly Journal of Economics, 115 (3): 1019–55.
- [6] Bramoullé, Y., H. Djebbari, and B. Fortin, 2007, "Identification of Peer Effects through Social Networks," IZA Discussion Paper, No: 2652.
- [7] Brock, W. and S. Durlauf, 2001, "Discrete Choice With Social Interactions," Review of Economic Studies 68(2): 235-60.
- [8] Campbell, J. D., & P. J. Fairey. 1989. "Informational and normative routes to conformity: the effect of faction size as a function of norm extremity and attention to the stimulus." Journal of Personality and Social Psychology, 57, pp. 457-468.
- [9] Channing, Edward, 1921. A History of the United States. Macmillan.
- [10] Chatterjee, S., D. Corbae, M. Nakajima, and J.-V. Rios-Rull, 2007, "A Quantitative Theory of Unsecured Consumer Credit with Risk of Default," Econometrica 75(6): 1525-89.
- [11] Cohen-Cole, E., 2006, "Multiple Groups Identification in the Linear-in-Means Model," Economics Letters 92(2), 753-58.
- [12] Cohen-Cole, E., 2008, "Credit Card Redlining," Federal Reserve Bank of Boston, mimeo.
- [13] Cohen-Cole, E, B. Duygan-Bump, and J. Montoriol-Garriga. (2008), "Bankruptcy and Forgiveness: Are bankrupt borrowers excluded from credit markets?" Federal Reserve Bank of Boston, mimeo.
- [14] Cohen-Cole, E. and G. Zanella, 2008a, "Unpacking Social Interactions," Economic Inquiry 46(1), 19-24.
- [15] Cohen-Cole, E. and G. Zanella, 2008b, "Welfare Cultures or Information Sharing? Decomposing Race-Linked Peer Effects in Social Benefit Use," Boston Fed mimeo.
- [16] Coleman, P., 1974, Debtors and Creditors in America. Beard Books.
- [17] Dick, A., A. Lehnert, and G. Topa (2008), "Social Spillovers in Personal Bankruptcy," Federal Reserve Bank of New York, mimeo.

- [18] Duygan-Bump, B. and C. Grant, 2008, "Household Debt Repayment Behaviour: what role do institutions play?" Boston Fed mimeo.
- [19] Efrat, R., 2006. "The Evolution of Bankruptcy Stigma," Theoretical Inquiries in Law 7(2):365–393.
- [20] Elias, S., 2006, The New Bankruptcy: Will it Work for You? Nolo Press.
- [21] Fay, S., E. Hurst, and M. White, 2002, "The Household Bankruptcy Decision," American Economic Review, 92(3): 706–18.
- [22] Flynn, E., and G. Bermant, 2002, "Bankruptcy by the Numbers: A Tale of Two Chapters: Financial Data," American Bankruptcy Institute Journal, 21(8): 20 and 38.
- [23] Gross, D. and N. Souleles, 2002, "An Empirical Analysis of Personal Bankruptcy and Delinquency," The Review of Financial Studies, 15(1):319–47.
- [24] Guimond, S. 1997. "Attitude Change During College: Normative or Informational Social Influence?" Social Psychology of Education, 2(3-4), pp. 237 261.
- [25] Jones, W. J. 1979. The Foundations of English Bankruptcy: Statutes and Commissions in the Early Modern Period. "Transactions of the American Philosophical Society, New Series", 69 (3): 1-63.
- [26] Latane, B. 1981. "The psychology of social impact". American Psychologist, 36, pp. 343-356.
- [27] Latane, B., and S. Wolf. 1981. "The social impact of majorities and minorities", Psychological Review, 88, pp. 438-453.
- [28] Li, W., and P.-D. Sarte, 2006, "U.S. consumer bankruptcy choice: The Importance of General Equilibrium Effects," Journal of Monetary Economics, 53(3): 613–31.
- [29] Livshits, I., J. MacGee, and M. Tertilt, 2007a, "Consumer Bankruptcy: A Fresh Start," American Economic Review, 97: 402–18.
- [30] Livshits, I., J. MacGee, and M. Tertilt, 2007b, "Accounting For The Rise In Consumer Bankruptcies," NBER Working Paper, no: 13363.
- [31] Luttmer, E. 2001., "Group Loyalty and the Taste for Redistribution." Journal of Political Economy, 109 (3): 500-528.
- [32] Manski, C., 1993, "Identifications of Endogenous Social Effects: The Refection Problem," Review of Economic Studies, 60: 531–42.
- [33] Manski, C., 2000, "Economic Analysis of Social Interactions," Journal of Economic Perspectives, 14: 115–36.
- [34] MacIntyre, L. 1989, "A Sociological Perspective on Bankruptcy," Indiana Law Journal 65: 123–136.
- [35] Moffitt, R., 1983, "An Economic Model of Welfare Stigma," American Economic Review, 73 (5): 1023–1035.
- [36] Pomykala, J. 2000, "Bankruptcy Laws: the Need for Reform," in Legal Environment of Business, K. Stanberry, ed.: 178–180.

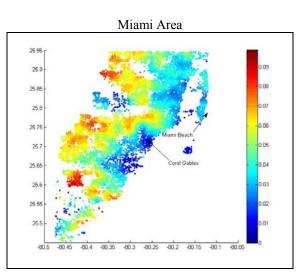
- [37] Sullivan, T. A., E. Warren, and J. L. Westbrook, 2000, The Fragile Middle Class, Yale University Press, New Haven and London.
- [38] Sullivan, T. A., E. Warren, and J. L. Westbrook, 2006, "Less Stigma or More Financial Distress: An Empirical Analysis of the Extraordinary Increase in Bankruptcy Filings." Stanford Law Review 59(2): 213-256.
- [39] Tabb, C., 1991. "The Historical Evolution of the Bankruptcy Discharge," American Bankruptcy Law Journal 65: 325–330.
- [40] Tanford, S, and S. Penrod. 1984. "Social influence model: A formal integration of research on majority and minority influence processes." Psychological Bulletin, 95, pp. 189-225.
- [41] Thorne, D. and L. Anderson, 2006, "Managing the Stigma of Personal Bankruptcy," Sociological Focus 39 (2):77–97.
- [42] Wall Street Journal, December 19, 2007, "Now, Even Borrowers With Good Credit Pose Risks," by George Anders, p. A2.
- [43] White, M., 1998, "Why Don't More Households File for Bankruptcy?" Journal of Law, Economics, and Organization, 14(2): 205–31.
- [44] White, M., 2007, "Bankruptcy Reform and Credit Cards," Journal of Economic Perspectives, 21(4): 175–199.
- [45] Warren, E., and A. Warren Tyagi, 2003, "The Two Income Trap: Why Middle-Class Mothers & Fathers Are Going Broke (With Surprising Solutions That Will Change Our Children's Futures)", Basic Books, New York.
- [46] Zanella, G., 2007, "Discrete Choice with Social Interactions and Endogenous Memberships," Journal of the European Economic Association, 5(1): 122–153.
- [47] Zitek, E. and M. Hebl, 2007, "The Role of Social Norm Clarity in the Influenced Expression of Prejudice over Time," Journal of Experimental Social Psychology, 43: 867-867.

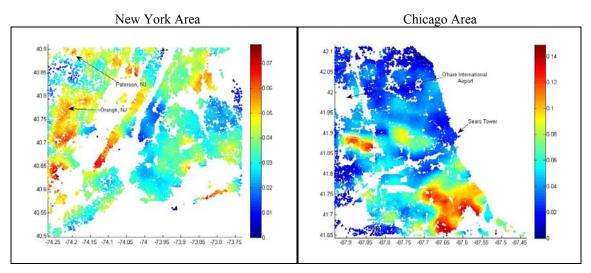


#### FIGURE 1: QUARTERLY NONBUSINESS BANKRUPTCY FILINGS (IN THOUSANDS)

Source: American Bankruptcy Institute.

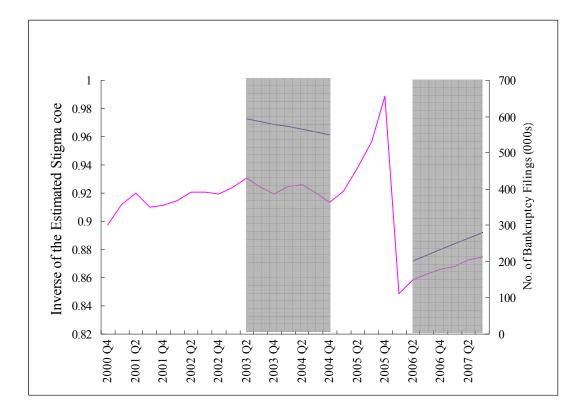
## FIGURE 2: BANKRUPTCY DENSITY PLOTS OF MIAMI, NEW YORK, AND CHICAGO



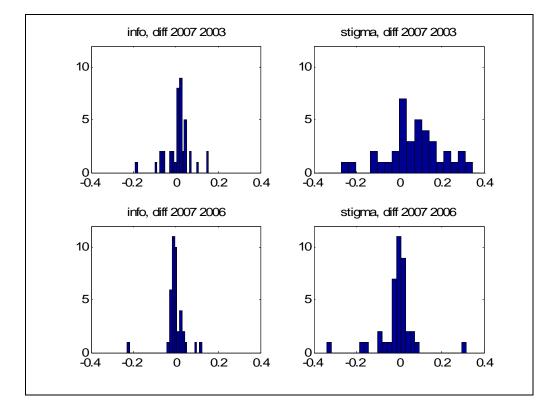


Source: Authors' calculations based on the 2006 Credit Bureau data.

#### FIGURE 3: STIGMA AND BANKRUPTCY



Source: American Bankruptcy Institute & Author's calculations using Credit Bureau and Census 2000 data.



#### FIGURE 4: CHANGES IN INFORMATION AND STIGMA, 2003-2007 AND 2006-2007

Notes: Authors' calculation based on the results from auxiliary model with  $\alpha = 0.25$ , run separately for each state.

#### **TABLE 1: VARIABLE DEFINITIONS**

VARIABLES	DEFINITION	SOURCE
age2	age of individual squared	authors' calculation based on credit bureau data
avgbkrpt_state	average number of bankruptcies filed in the state	authors' calculation based on credit bureau data
BRP_ind	indicator of public record bankruptcies	authors' calculation based on credit bureau data
mortgage_limit	mortgage high credit/credit limit	authors' calculation based on credit bureau data
credit_util	credit utilization, in thousands of dollars	authors' calculation based on credit bureau data
credit_utilsq	credit utilization, in thousands of dollars, squared	authors' calculation based on credit bureau data
age	age of individual	credit bureau data
revolve_cred	total revolving high credit/credit limit, in thousands of dollars	credit bureau data
c.score	internal credit score	credit bureau data
	percentage of residents in a one mile radius who have achieved high	h
gt_eq_HS_01	school equivalency or greater	authors' calculation based on data from U.S. Census 2000
married_01	percentage of residents in a one mile radius who are married	authors' calculation based on data from U.S. Census 2000
divorced_01	percentage of residents in a one mile radius who are divorced	authors' calculation based on data from U.S. Census 2000
perc_black_01	percentage of residents in a one mile radius who are black	authors' calculation based on data from U.S. Census 2000
perc_hispanic_01	percentage of residents in a one mile radius who are Hispanic	authors' calculation based on data from U.S. Census 2000
public_assistance_01	percentage residents who receive public assistance in a one mile	authors' calculation based on data from U.S. Census 2000
incgrowth_inflation	average income growth	authors' calculation based on data from ACS 2000 & 2005
median household income	median household income in county of residence	U.S. Census 2000, 2005-2006 American Community Survey
poverty_rate	percentage of people below poverty level in county of residence	U.S. Census 2000, 2005-2006 American Community Survey
unemployment	percentage of unemployed residents in county of residence	Bureau of Labor Statistics: Local Area Unemployment Statistics
uninsured	percentage of residents in the state who are uninsured	U.S. Census Bureau: Current Population Survey

	2003			2004	2	2006	2007	
VARIABLES	MEAN	SD	MEAN	SD	MEAN	SD	MEAN	SD
BRP_ind	0.054	0.226	0.057	0.232	0.054	0.227	0.049	0.215
mortgage_limit (\$ thousands)	56.104	121.326	69.965	140.755	71.648	161.225	82.598	181.627
revolve_cred (\$ thousands)	35.310	49.141	40.544	59.715	24.741	29.857	25.539	30.465
credit_util (\$ thousands)	6.852	14.087	7.968	17.286	7.405	18.536	8.203	20.624
credit_utilsq (\$ thousands)	245.40	2,639.08	362.29	4,030.66	398.42	7,989.51	492.65	10,670.38
c. score	648.080	140.447	650.194	139.487	697.180	142.987	696.443	145.356
age	48.798	17.133	49.661	17.032	37.379	11.221	37.405	11.314
age2	2,674.74	1,843.14	2,756.26	1,852.51	1,523.08	898.49	1,527.15	900.33
perc_blac~01	0.094	0.169	0.096	0.172	0.103	0.176	0.099	0.172
perc_hisp~01	0.108	0.167	0.110	0.169	0.124	0.181	0.123	0.181
gt_eq_HS_01	0.828	0.117	0.821	0.119	0.827	0.121	0.829	0.120
married 01	0.577	0.108	0.572	0.106				
divorced 01					0.096	0.034	0.097	0.034
public_as~01	0.030	0.032	0.031	0.032	0.030	0.032	0.031	0.032
incgrowth_inflation	1.004	2.940	0.995	2.917	0.996	2.931	0.959	2.898
median HH inc	45,016	10,803	44,827	10,820	50,090	12,309	52,516	12,614
unemployment	5.788	1.433	5.993	1.496	5.038	1.323	4.599	1.283
poverty rate	11.676	5.131	11.708	5.144	12.481	4.893	12.487	4.642
uninsured	15.020	4.091	15.355	3.879	15.729	4.188	15.619	4.486
avgbkrpt_state	0.048	0.012	0.053	0.013	0.054	0.012	0.049	0.011
Number of observations	145,567	145,567	152,441	152,441	16,801,971	16,801,971	17,051,621	17,051,621

#### **TABLE 2: SUMMARY STATISTICS**

Notes: Based on authors' calculations using credit bureau data, Census and other information as described in the data section, and Table 1.

#### **TABLE 3: BASELINE SPECIFICATION**

	2003	2004	2006	2007
mortgage_limit (\$ thousands)	0.00000426**	0.00000599***	-0.00000327***	-0.00000762***
` /	(0.000002)	(0.0000022)	(0.0000023)	(0.0000020)
revolve_cred (\$ thousands)	-0.000572***	-0.000497***	-0.000467***	-0.000499***
_ ` ` `	(0.000014)	(0.000014)	(0.0000014)	(0.0000012)
credit_util (\$ thousands)	0.0000508	-0.00000479	-0.0000416***	0.000278***
_ `	(0.000038)	(0.000039)	(0.000038)	(0.000028)
credit_utilsq (\$ thousands)	0.000000864***	0.000000933***	0.000000374***	0.000000108***
	(0.00000013)	(0.00000088)	(0.000000032)	(0.000000025)
.score	-0.000117***	-0.000150***	-0.000138***	-0.0000967***
	(0.0000042)	(0.0000042)	(0.0000040)	(0.0000033)
ge	0.00274***	0.00318***	0.00833***	0.00766***
	(0.00011)	(0.00011)	(0.000026)	(0.000024)
ge2	-0.0000243***	-0.0000281***	-0.0000928***	-0.0000858***
2	(0.000001)	(0.0000011)	(0.00000031)	(0.00000029)
erc_black_01	-0.00875***	-0.0101***	-0.0107***	-0.00738***
	(0.0014)	(0.0016)	(0.00017)	(0.00016)
erc_hispanic_01	-0.000654	-0.00132	0.00108***	0.000534**
	(0.0019)	(0.0022)	(0.00024)	(0.00023)
t_eq_HS_01	0.0139***	0.0135***	0.00350***	0.00236***
	(0.0028)	(0.0032)	(0.00037)	(0.00034)
narried_01	0.00333	0.00149	(0.00007)	(0.0000.)
	(0.0024)	(0.0028)		
ivorced_01	(0.002.)	(0.0020)	0.0389***	0.0359***
			(0.00088)	(0.00081)
ublic_assistance_01	0.0236***	0.0361***	0.0442***	0.0376***
	(0.0086)	(0.01)	(0.0012)	(0.0011)
ncgrowth_inflation	0.000148**	0.000159*	0.0000749***	0.0000537***
	(0.000075)	(0.000091)	(0.00001)	(0.00001)
nedian_HH_inc	0.0000000184	-0.0000000476	-0.0000000657***	-0.000000104***
	(0.000000034)	(0.000000041)	(0.000000004)	(0.000000004)
nemployment	0.0000237	0.0000246	0.00000124	0.000138***
linemproyinent	(0.00017)	(0.00019)	(0.00002)	(0.00002)
overty_rate	-0.000214***	-0.000348***	-0.000367***	-0.000397***
overty_luce	(0.000078)	(0.000091)	(0.00001)	(0.00001)
ninsured	-0.000326***	-0.000453***	-0.000248***	-0.000182***
	(0.000063)	(0.000079)	(0.0000079)	(0.0000066)
vgbkrpt_state	0.345***	0.404***	0.289***	0.260***
vgompi_state	(0.019)	(0.021)	(0.0024)	(0.0024)
	(0.017)	(0.021)	(0.0024)	(0.0024)
Number of observations	145,567	152,441	12,300,000	12,400,000

Notes: The numbers reported are the marginal effects based on coefficients estimated using a probit model. See Table 1 for a detailed description of each of the variables. A constant term was also included but is not reported here. Standard errors are reported in parentheses, and we adopt the usual convention: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

	2003	2004	2006	2007
Stigma	0.0275**	0.0384**	0.118***	0.106***
	(0.0141)	(0.0157)	(0.0018)	(0.0016)
Information	0.0532*** (0.00612)	0.0638*** (0.00709)	0.0948*** (0.0014)	0.0746*** (0.0013)
Number of Observations:	131,430	135,046	12,300,000	12,300,000

#### **TABLE 4: TOTAL STIGMA AND INFORMATION**

Notes: The numbers reported are the marginal effects based on coefficients estimated using a probit model. These regressions include all independent variables from the baseline specification, together with a constant term, but are not reported here. Instead we report only the marginal effects related to the variables of interest – information and stigma. These results are based on the auxiliary model, where we assume  $\alpha$ =0.75, which denotes the marginal rate of substitution between stigma from local and non-local groups, and puts 3:1 weight on the non-local stigma. The stigma variable shown in this table refers to 'total stigma' as defined above. Local and non-local stigma estimates are available from the authors upon request. Standard errors are reported in parentheses, and we adopt the usual convention: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

#### TABLE 5: STIGMA AND INFORMATION ACROSS EDUCATION AND INCOME QUINTILES

#### 2006

#### 2007

Stigma:	Income Quintile								
	1	2	3	4	5				
Education									
1	0.314***	0.197***	0.176***	0.0830**	0.009				
2	0.105***	0.245***	0.197***	0.161***	0.139***				
3	0.128***	0.140***	0.154***	0.117***	0.105***				
4	0.106***	0.170***	0.178***	0.113***	0.0608***				
5	0.0500***	0.132***	0.137***	0.130***	0.0607***				

Stigma:	Income Quintile								
	1	2	3	4	5				
Education									
1	0.168***	0.0903***	0.116***	0.129***	0.045				
2	0.152***	0.212***	0.166***	0.119***	0.0354*				
3	0.154***	0.169***	0.146***	0.130***	0.0697***				
4	0.0983***	0.191***	0.193***	0.130***	0.0734***				
5	0.0526***	0.170***	0.173***	0.136***	0.0570***				

Information	1:	Income Quintile				Information	:	]	Income Quin	tile	
	1	2	3	4	5		1	2	3	4	5
Education						Education					
1	0.135***	0.122***	0.0768***	0.020	0.000	1	0.144***	0.116***	0.0234*	-0.017	0.023
2	0.223***	0.125***	0.0739***	0.0470***	-0.003	2	0.151***	0.0963***	0.0691***	0.0400***	0.0235*
3	0.136***	0.131***	0.118***	0.0822***	0.0356***	3	0.105***	0.0887***	0.0874***	0.0453***	0.0449***
4	0.015	0.0948***	0.0748***	0.0867***	0.0703***	4	0.0353**	0.0722***	0.0509***	0.0540***	0.0511***
5	0.0380***	0.0510***	0.0723***	0.0752***	0.0658***	5	0.0354**	0.029	0.0243*	0.0424***	0.0519***

Notes: The numbers reported are the marginal effects based on coefficients estimated using a probit model. These regressions include all independent variables from the baseline specification, together with a constant term, but are not reported here. Instead we report only the marginal effects related to the variables of interest – information and stigma. These results are based on the auxiliary model, where we assume  $\alpha$ =0.75, which denotes the marginal rate of substitution between stigma from local and non-local groups, and puts 3:1 weight on the non-local stigma. The values are aggregated across two dimensions, lowest to highest income quintiles (based on aggregate household income in a zero to one mile radius) and lowest to highest education quintiles (based on percentage of residents with high school equivalency or greater in a zero to one mile radius). The stigma variable shown in this table refers to 'total stigma' as defined above. Local and non-local stigma estimates are available from the authors upon request. Standard errors are reported in parentheses, and we adopt the usual convention: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

<b>TABLE 6:</b>	CHANGES	IN STIGMA	AND INFO	ORMATION
-----------------	---------	-----------	----------	----------

		Change in Stigma:					
G4•		2006 -					
Stigma:	1	2	Income Qui 3	4	5		
Education			-	-			
1	(0.146)	(0.107)	(0.060)	0.046	0.036		
2	0.047	(0.033)	(0.031)	(0.042)	(0.104)		
3	0.026	0.029	(0.008)	0.013	(0.035)		
4	(0.008)	0.021	0.015	0.017	0.013		
5	0.003	0.038	0.036	0.006	(0.004)		

		Change in In 2006 -						
Information:	Income Quintile							
	1	2	3	4	5			
Education								
1	0.009	(0.006)	(0.053)	(0.037)	0.023			
2	(0.072)	(0.029)	(0.005)	(0.007)	0.026			
3	(0.031)	(0.042)	(0.031)	(0.037)	0.009			
4	0.021	(0.023)	(0.024)	(0.033)	(0.019)			
5	(0.003)	(0.023)	(0.048)	(0.033)	(0.014)			

Notes: The values reported are the changes in information and stigma coefficients from 2006 to 2007, based on results reported in Table 5. The values are aggregated across two dimensions, lowest to highest income quintiles (based on aggregate household income in a zero to one mile radius) and lowest to highest education quintiles (based on percentage of residents with high school equivalency or greater in a zero to one mile radius).

	2003					2004									
<b>Bankruptcy Rate:</b>			ankruptcy Rate: Income Quintile				Income Quintile			Bankruptcy R	ate:		Income Q	uintile	
	1	2	3	4	5		1	2	3	4	5				
Education						Education									
1	5.23	6.20	5.08	4.76	2.90	1	6.36	6.66	6.32	5.06	7.19				
2	6.69	7.01	5.99	4.57	4.27	2	7.89	7.22	7.10	5.39	4.42				
3	6.03	6.38	6.44	5.03	3.39	3	6.63	7.00	7.12	5.74	3.86				
4	5.62	6.03	6.32	5.44	3.76	4	4.65	7.15	7.27	5.64	4.21				
5	3.68	5.65	5.36	5.40	3.15	5	4.83	5.97	6.01	5.85	3.65				

#### TABLE 7: BANKRUPTCY RATES BY EDUCATION AND INCOME QUINTILES

	2006					2007					
Bankruptcy R	ankruptcy Rate: Income Quintile				Bankruptcy R		Income Q	uintile			
	1	2	3	4	5		1	2	3	4	5
Education						Education					
1	5.45	5.94	5.21	3.95	2.31	1	5.08	5.49	4.91	3.63	2.17
2	7.55	7.29	6.34	4.62	3.16	2	7.26	6.96	5.93	4.32	2.85
3	6.97	7.83	7.18	5.22	3.48	3	6.82	7.53	6.81	4.85	3.16
4	4.84	7.55	7.08	5.52	3.58	4	4.98	7.19	6.81	5.21	3.31
5	3.54	5.87	6.34	5.48	3.18	5	3.39	5.55	6.07	5.24	2.99

Notes: The bankruptcy rates above are particular to the cross section of individuals in each of two dimensions, lowest to highest income quintiles (based on aggregate household income in a zero to one mile radius) and lowest to highest education quintiles (based on percentage of residents with high school equivalency or greater in a zero to one mile radius).

		20	003					20	004		
% of Total						% of Total					
Bankruptcies:		Income Quintile			Bankruptcies:		Income Quintile				
	1	2	3	4	5		1	2	3	4	5
Education						Education					
l	13.74	5.33	0.91	0.21	0.03	1	14.73	5.20	1.13	0.20	0.07
2	4.80	10.93	6.31	1.36	0.30	2	5.23	10.31	6.56	1.45	0.25
3	1.24	5.65	8.67	4.96	0.90	3	1.25	5.78	8.70	5.04	0.89
4	0.47	1.75	5.70	8.17	3.62	4	0.40	1.92	5.85	7.38	3.52
5	0.30	0.41	1.28	5.08	7.88	5	0.35	0.38	1.16	4.57	7.70

#### TABLE 8: DISTRIBUTION OF BANKRUPTCIES BY EDUCATION AND INCOME QUINTILES

2006				2007							
% of Total						% of Total					
<b>Bankruptcies:</b>	Income Quintile				Bankruptcies:		Income Quintile				
	1	2	3	4	5		1	2	3	4	5
Education						Education					
1	14.62	4.41	0.75	0.16	0.05	1	14.62	4.39	0.76	0.17	0.06
2	3.78	9.04	5.44	1.40	0.35	2	3.80	9.03	5.39	1.42	0.36
3	0.93	4.83	7.75	5.14	1.35	3	0.96	4.85	7.70	5.12	1.36
4	0.37	1.38	4.94	8.26	5.05	4	0.35	1.39	5.00	8.23	5.03
5	0.30	0.34	1.12	5.04	13.21	5	0.27	0.33	1.15	5.06	13.20

Notes: The values reported are the percentage of all bankruptcies in our sample for each of the years 2003, 2004, 2006 and 2007 attributable to each income/education group. The values are aggregated across two dimensions, lowest to highest income quintiles (based on aggregate household income in a zero to one mile radius) and lowest to highest education quintiles (based on percentage of residents with high school equivalency or greater in a zero to one mile radius).

Stigma:	Income Quintile						
	1	2	3	4	5		
Education							
1	(0.834)	(0.183)	(0.018)	0.003	0.001		
2	0.070	(0.117)	(0.065)	(0.023)	(0.014)		
3	0.010	0.055	(0.024)	0.026	(0.019)		
4	(0.001)	0.011	0.029	0.055	0.025		
5	0.000	0.005	0.016	0.012	(0.019)		

#### **TABLE 9: CONTRIBUTION BY QUINTILE GROUP**

Information:	Income Quintile							
	1	2	3	4	5			
Education								
1	0.051	(0.010)	(0.016)	(0.002)	0.001			
2	(0.107)	(0.101)	(0.010)	(0.004)	0.004			
3	(0.012)	(0.080)	(0.092)	(0.074)	0.005			
4	0.003	(0.012)	(0.047)	(0.105)	(0.038)			
5	(0.000)	(0.003)	(0.022)	(0.065)	(0.072)			

Notes: These tables contain the contribution of the education/income groups for a 100% reduction in stigma and information between 2006 and 2007. This table is computed directly from the year to year changes in Table 6 weighted by the relative share of bankruptcies in 2007 for each of the 25 groups from Table 8.

#### **TABLE 10: ALTERNATIVE STIGMA DEFINITIONS**

			2003			
	Information	Stigma	Stigma (4 Lev)	Stigma1	Stigma2	Stigma3
Baseline	0.0532***	0.0275*				
Stigma (Multiple)	0.0549***			0.00477	0.210***	0.293***

			2004			
	Information	Stigma	Stigma (4 Lev)	Stigma1	Stigma2	Stigma3
Baseline	0.0638***	0.0384**				
Stigma (Multiple)	0.0664***			0.0107	0.262***	0.376***

			2006			
	Information	Stigma	Stigma (4 Lev)	Stigma1	Stigma2	Stigma3
Baseline	0.0948***	0.118***				
Stigma (Multiple)	0.116***			0.0634***	0.0901***	0.110***

			2007			
	Information	Stigma	Stigma (4 Lev)	Stigma1	Stigma2	Stigma3
Baseline	0.0746***	0.106***				
Stigma (Multiple)	0.0938***			0.0622***	0.0711***	0.0979***

Notes: The values reported are the marginal effects based on coefficients estimated using a probit model. This regression includes all the independent variables from the baseline specifications, together with a constant term, however only the stigma and information coefficients are reported here. The definition of stigma is particular to each column heading. 'Stigma' refers to 'total stigma' as defined above. 'Stigma (4 Level)' is similar to stigma as defined in the auxiliary model with the sole exception that the non-local group is an equal weight average of 1-4 mile radius, county, and state level bankruptcy averages. 'Stigma1' refers to the 1-4 mile bankruptcy average. 'Stigma2' refers to the county bankruptcy average. 'Stigma3' refers to the state bankruptcy average. Local and non-local stigma estimates are available from the authors upon request. Standard errors are reported in parentheses, and we adopt the usual convention: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

	2007 controls	2006 controls
Stigma	0.106***	0.122***
-	(0.0016)	(0.0059)
Information	0.0746***	0.0878***
	(0.0013)	(0.0046)
Number of Observations:	12,300,000	1,093,448

#### TABLE 11: 2007 BANKRUPTCY, 2006 CONTROLS

Notes: The numbers reported are the marginal effects based on coefficients estimated using a probit model. This regression includes all the independent variables from the baseline specifications, together with a constant term, however only the stigma and information coefficients are reported here. For comparison, the first column shows the 2007 results from Table 4. In the second column, 2007 bankruptcy is regressed on 2006 controls. Local and non-local stigma estimates are available from the authors upon request. Standard errors are reported in parentheses, and we adopt the usual convention: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1

TABL	E 12:	MOV	/ERS
------	-------	-----	------

	Baseline	Movers	
Stigma	0.155***	0.167***	
-	(0.0250)	(0.015)	
Information	0.0952***	0.263***	
	(0.0190)	(0.017)	
Number of Observations	108,700	109,023	

Notes: The numbers reported are the marginal effects based on coefficients estimated using a probit model. This regression includes all the independent variables from the baseline specifications, together with a constant term, however only the stigma and information coefficients are reported here. The data set used for these regressions contain individuals who have a primary residence four miles or more from their 2006 residence. The first column shows the results from the auxiliary model when the restricted dataset is used. The second column uses 2006 controls, defines the information group as those located 0-4 miles from an individuals' 2007 residence. Local and non-local stigma estimates are available from the authors upon request. Standard errors are reported in parentheses, and we adopt the usual convention: \*\*\* p<0.01, \*\* p<0.05, \* p<0.1