COMMUNITY OUTLOOK SURVEY

FEDERAL RESERVE BANK OF BOSTON Regional & Community Outreach

No Change

A survey of service providers' perceptions of economic and financial conditions of low- and moderate-income individuals in New England and the organizations that serve them.

Low- and moderate-income people are defined as individuals with incomes below 80 percent of the area median income. Your participation in this survey will help the Boston Fed and others address the needs of the region's lower-income communities.

Please note that selected responses may be published anonymously. Please answer the optional questions to the best of your ability; however, if you are unfamiliar with a topic, please leave the box or circle blank.

!. In what sector does your organizatio [Please Select]	n <u>primarily</u> do business?		
In what setting do you <u>primarily</u> prov [Please Select]	de services?		
. How did the demand for your services			
	Increased	Decreased	No Change
a) the previous quarter?	0	O	0
b) the same period a year ago?	O	O	0
. Next quarter, how do you expect the o	demand for your services to ch	nange?	
	Increase	Decrease	No Change
		O	0
Select one	0	9	9
	- and moderate-income peopl	e in your community changed durin	ng the past quarter compared
How has the availability of jobs for low			
How has the availability of jobs for low a) the previous quarter?	r- and moderate-income peopl Increased	e in your community changed durir Decreased	ng the past quarter compared No Change
How has the availability of jobs for low a) the previous quarter? b) the same period a year ago?	r- and moderate-income peopl Increased O	e in your community changed durin Decreased O	ng the past quarter compared No Change O
How has the availability of jobs for low a) the previous quarter? b) the same period a year ago?	r- and moderate-income peopl Increased O O vailability of jobs for low- and	e in your community changed durin Decreased O O moderate-income people in your co	ng the past quarter compared No Change O O O O O O O O O O O O O O O O O O O
How has the availability of jobs for low a) the previous quarter? b) the same period a year ago? Next quarter, how do you expect the a	vailability of jobs for low- and	e in your community changed during Decreased O moderate-income people in your conductors	ng the past quarter compared No Change O O O O O O O O O O O O O O O O O O O
How has the availability of jobs for low a) the previous quarter? b) the same period a year ago? Next quarter, how do you expect the a	r- and moderate-income peopl Increased O O vailability of jobs for low- and	e in your community changed durin Decreased O O moderate-income people in your co	ng the past quarter compared No Change O O O O O O O O O O O O O O O O O O O
How has the availability of jobs for low a) the previous quarter? b) the same period a year ago? Next quarter, how do you expect the availability of affordable h	vailability of jobs for low- and	e in your community changed durin Decreased O O moderate-income people in your conductors Decrease	ong the past quarter compared No Change O O O O O O O O O O O O O
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How has the availability of jobs for low a) the previous quarter? b) the same period a year ago? Next quarter, how do you expect the additional statement of the same availability of affordable in the compared to: a) the previous quarter? b) the same period a year ago?	vailability of jobs for low- and Increase Output Increase Output Increase Output Increase Increase Increase	e in your community changed during Decreased O moderate-income people in your complete in your complete in your community Decrease Decrease	ong the past quarter compared No Change
How has the availability of jobs for low a) the previous quarter? b) the same period a year ago? Next quarter, how do you expect the availability of affordable hompared to: a) the previous quarter? b) the same period a year ago? Next quarter, how do you expect the availability of affordable hompared to:	vailability of jobs for low- and Increase Output vailability of jobs for low- and Increase Output cousing for low- and moderate Increased Output Output	e in your community changed during Decreased O moderate-income people in your composition of Decrease Income people in your community Decreased O O	ong the past quarter compared No Change O O O O O O O O O O O O O O O O O O O
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Worsened

Improved

	a) the previous quarter?	0	0	•			
	b) the same period a year ago?	•	0	O			
11	Next quarter, how do you expect the financ	ial well-heing of low- an	nd moderate-income people in your co	mmunity to change?			
	Next quarter, now do you expect the infanc	Improve	Worsen	No Change			
	Select one	Q	Q	Q			
	ocider one		9	9			
12.	How has access to credit for low- and moderate-income people in your community changed during the past quarter compared to: Increased Decreased No Change						
	a) the consideration of the constant	O	Q	No Change			
	a) the previous quarter?						
	b) the same period a year ago?	0	•	0			
13.	Next quarter, how do you expect access to credit for low- and moderate-income people in your community to change?						
		Increase	Decrease	No Change			
	Select one	0	O	O			
* 14	How has funding for your organization changed during the past quarter compared to:						
		Increased	Decreased	No Change			
	a) the previous quarter?	0	O	O			
	b) the same period a year ago?	0	O	O			
* 15.	. Next quarter, how do you expect the fundi	ng for your organization	to change?				
		Increase	Decrease	No Change			
	Select one	0	O	0			
* 16	. How has your capacity to serve the needs	of your clients (e.g. nur	mber of employees, number of volunte	pers etc.) changed during the			
10	last quarter compared to:	or your chemis (e.g., nur	fiber of employees, number of volunte	eers, etc.) changed during the			
		Increased	Decreased	No Change			
	a) the previous quarter?	0	O	0			
	b) the same period a year ago?	0	O	O			
	. , , , ,						
* 17	. Next quarter, how do you expect your cap	acity to serve the needs	of your clients to change?				
	. Next quarter, now do you expect your cap	Increase	Decrease	No Change			
	Select one	Q	Q	Q			
	00,000,000	•					
10	16			a land 10 mandle and at			
	If your organization has experienced cuts ir strategies have you undertaken to do this?		been able to maintain capacity over th	e last 12 months, what			
	☐ Cut Staff	(* *** ** * * * * * * * * * * * * * * *					
	☐ Cut Programs/Services						
	Added Resource Development Staff						
	'						
	☐ Identified New Sources of Private Funding						
	☐ Identified New Sources of Public Funding						
	☐ Wage and Salary Freeze						
	Tightened Program Eligibility Requirements	5					
	☐ If other, please specify						
* 19.	. What is the most important challenge facing	ng low-and moderate inc	come communities in your service are	a? (Pick <u>three</u> only)			
	☐ Availability of Employment Opportunities						
	☐ Access to Affordable Housing						
	☐ Adult Workforce Development Programs						
	☐ Home Foreclosures						
	☐ Federal Budget Cuts						
	☐ State and Local Budget Cuts						
	☐ Access to Consumer Credit						
	☐ Access to Small Business Loans						
	☐ Negative Impact of Vacant Properties						
		rulana					
	Predatory and/or Fraudulent Financial Ser	rvices					

	☐ Increasing Homelessness
	☐ Immigration Issues
	☐ Credit Scores
	☐ K - 12 Education
	☐ If other, please specify
20.	Is there anything you want to add that would help us better understand the welfare and needs of New England's LMI Community?