Community College Pilot Year One Learnings

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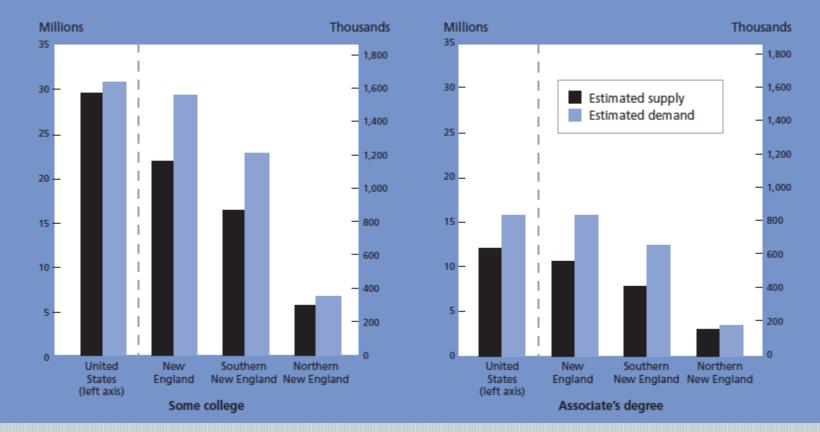
What to Expect

- Importance of community colleges to region
- Description of community college pilot
- What we've learned
- Moving forward: from pilot to scale
- Opportunity to weigh in



Community Colleges: A Source of Middle Skilled Workers

Number of labor force participants aged 25-64 years, 2019



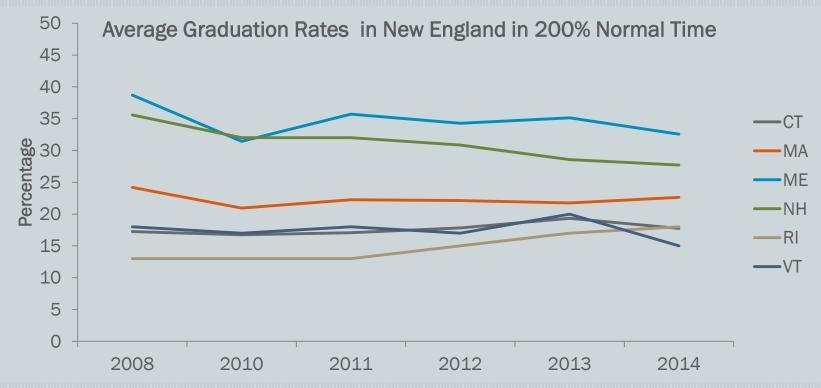
Source: Dennett, J. & A. S. Modestino. (2011). *The Middle-Skills Gap: Ensuring an Adequate Supply of Skilled Labor in Northern and Southern New England*, New England Public Policy Center at the Federal Reserve Bank of Boston (Policy Brief, 11-1).



Community Colleges: Consistently Low Graduation Rates

• Why?

- Academic preparedness, full-time status and SES predict persistence
- \circ Low SES associated with part-time status due to work schedules



Source: U.S. Department of Education, Institute of Educational Sciences, National Center for Education Statistics, Integrated Postsecondary Education Data System (IPEDS), 2012-13, http://nces.ed.gov/ipeds/datacenter/.



Invest in College Success

 More than 1,000 students received 1-3 services in Year One of ICS

	Bunker Hill, Charlestown and Chelsea, MA [fall14 enrolled: 14,253]		Northern Essex, Haverhill and Lawrence, MA [fall14 enrolled: 6,963]		Springfield Technical, Springfield, MA [fall14 enrolled: 6,622]	
	Ν	%	Ν	%	Ν	%
Text advising	272	58.5%	193	88.1%	212	58.4%
In-person advising	170	36.6%	14	6.4%	113	31.1%
Matched savings	23	4.9%	12	5.5%	38	10.5%
Total ¹	453		218		362	

¹Totals are less than the sum because some students are included in in-person advising and matched savings.



Preliminary Learnings

- Intensity of services associated with retention
- Integration of services matter
- Housing of matched savings critical to successful launch
- Scaling up matched savings would require a new approach
- The texting/advising more scalable and being driven by the nonprofit that owns it



From Pilot to Scale

- **1.** Working to identify a scalable model (e.g., no costly verification process)
- 2. Design RCT to test model
- 3. Engage stakeholders for funding and implementation
- 4. Provide evidence of new way of doing matched savings
- 5. Design/execute an informed scaling strategy

Test mobile app designed to overcome barriers to scale



Your Thoughts?



Thanks

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