Online Personal Financial Measurement

Scott R. Baker

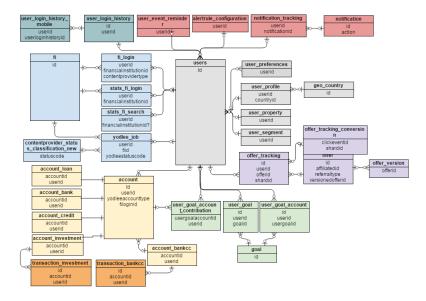
Kellogg School of Management Finance Department

Frontiers of Measuring Household Economic Behavior Boston Federal Reserve April 27, 2014

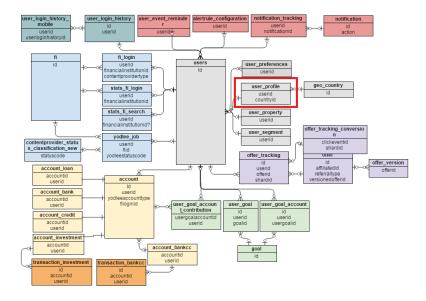
Example of 'Big' Household Financial Data

- Free personal financial website designed to aid financial tracking and budgeting among households
- Over 4 million active users with 20 million accounts and 10 billion categorized transactions since 2008
- Self-reported demographics
- Automated financial data collection

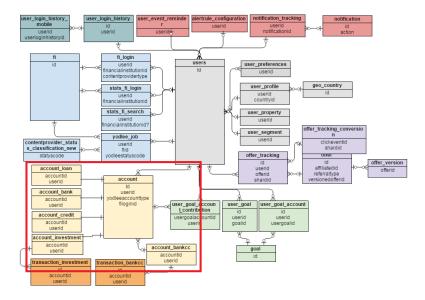
Comprehensive Financial Information



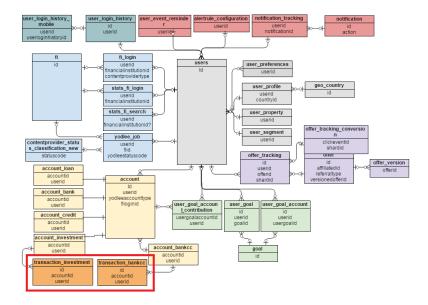
Demographics and User Info



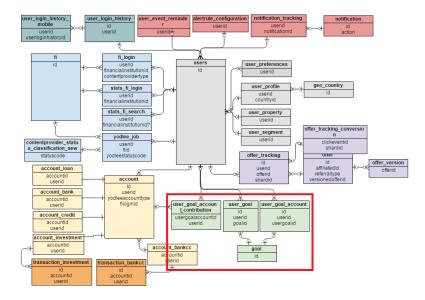
All Financial Accounts



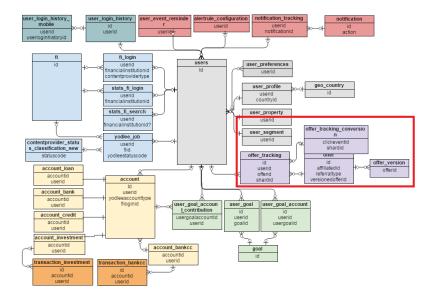
Bank, CC, Investment Transactions



Financial Goals and Budgets



Financial Product Offers and Responses



Benefits for Research?

- Comprehensive (all accounts, financial stocks and flows)
- Granular (households, continuous measures)
- Real-world behavior (non-survey)
- Real-time (possible for rapid policy analysis or pilots)
- Different (smaller?) error
- Potentially lower cost to researchers

- Selection (into sample and in completeness of sample)
- More required interpretation and interpolation
- Qualitative data often unavailable
- New skills required for massive database usage
- Public access and availability
- Long-term commitment by firms

Solutions?

- Best data practices (interpretation, aggregation, analysis)
- Supplement with surveys where possible
- More empirical and big data training
- Collaboration with firms to archive and maintain data